MCP SERVER | NO CODE | CLOUD HOSTED

Botsonic MCP for AI Agents

Manage Custom Chatbots and Knowledge Base Training

Botsonic MCP connects your AI agents directly to your custom chatbot platform. Train specialized, accurate chatbots using your own company data—from help articles to pricing pages. Manage bot deployment, track conversations, and analyze lead capture performance without leaving your agent workspace.

A+ Quality Score 98.33/100

chatbot-training | rag | knowledge-base | ai-support | customer-service | no-code-ai

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vinkius.com/mcp/botsonic

SCAN TO VIEW

The connectivity layer between AI and the world's software.

Vinkius sits between AI and every application. All communication passes through Vinkius Cloud via the Model Context Protocol (MCP) — with governance, observability, and security at every layer.

Your AI Connections Run Through Vinkius Cloud

The world's largest managed MCP catalog

Vinkius is the connectivity layer where AI connects to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

> *The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.*
>
> — Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256	Ed25519	24h TTL	V8 Isolate
Encryption at rest	PKI vault signatures	Ephemeral session keys	Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

```
https://edge.vinkius.com/{token}/mcp
```

Claude · Cursor · VS Code · Windsurf · Grok · Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

06 — Honeytoken Trap System

Phantom credentials are injected into isolated environments. If a honeytoken is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1) Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

> Get started at **cloud.vinkius.com** — connect your AI agent in under 60 seconds.

Botsonic MCP

12 tools available
Cloud-hosted on Vinkius

This connector lets you manage an entire fleet of highly specific AI bots from a single place. You can train these virtual assistants on vast amounts of proprietary information, like internal wikis or product manuals. Your agents treat the chatbot experience like talking to a dedicated employee who knows everything about your company.

Instead of jumping between your chatbot dashboard, your CRM, and your analytics platform, you keep everything in your AI client. You can ask your agent to check if a bot needs updates, run live conversations for testing, or pull reports on lead quality—all within one conversation thread. This deep integration makes monitoring performance simple. When you connect this MCP via Vinkius, your AI agents get instant access to the full spectrum of chatbot operations, turning complex management tasks into simple commands.

Core Capabilities

01 — Manage and Configure Bots

Create new chatbots, update existing ones with different instructions, or retrieve a list of all deployed bots.

02 — Train Knowledge Bases

Add specific web page URLs to a bot's knowledge base so it answers questions based on your current documentation.

03 — Monitor and Review Conversations

Browse the full message history for any conversation, or list all conversations that have happened over time.

04 — Send Test Messages

Send messages to a bot in real time to test its responses before going live with customers.

05 — Track Captured Leads

Retrieve all lead information that the chatbot collected during customer interactions, making follow-up easy.

06 — Analyze Performance Data

Get usage metrics like conversation volume, total message count, and resolution rates for any bot.

One Click on Vinkius — From Prompt to Execution

Available at **vinkius.com/mcp/botsonic** — connect your AI agent in three steps.

01 First, connect your Botsonic account to the Vinkius platform using your API token.

02 Then, reference this MCP in your AI client—Claude, Cursor, or any compatible agent—to begin managing your bots.

03 Finally, ask your agent to perform a task, like listing all deployed bots or adding new documentation URLs to a knowledge base.

The bottom line is: you manage and analyze every aspect of your chatbot operation using natural conversation in your favorite AI client.

Built For

This MCP is built for people managing large-scale customer support operations. If you're constantly switching between a bot dashboard, an analytics tool, and a CRM just to get a full picture of performance or leads, this connector saves hours every week.

Support Manager

Using this MCP, they monitor conversation history across all bots, track resolution rates, and identify which bot needs immediate training updates.

Product Marketing Manager

They train the chatbots by adding new product URLs to the knowledge base and test out how specific answers sound before launch.

Growth Operations Specialist

They analyze lead capture performance across multiple bots, ensuring that valuable customer details are logged for the sales team.

What Changes When You Connect

01 Track performance metrics across all bots using `get_bot_analytics` to pinpoint underperforming areas immediately.

02 Capture actionable lead data directly via the `list_leads` tool, eliminating manual export steps from chat platforms.

03 Quickly test bot responses by sending messages through `send_message`, ensuring accuracy before deployment.

04 Maintain a clear record of all customer interactions using `get_conversation` to review specific support tickets later.

05 Keep your bots current on new information; you can train them instantly by adding URLs with `add_knowledge_url`.

Real-World Applications

Updating Chatbots After a Product Launch

A product manager adds the new feature guide and pricing pages. They use `add_knowledge_url` to index the documentation, then run test messages using `send_message` to confirm the bot answers questions about the launch correctly.

Auditing Support Performance

A support manager wants to know which of their 10 bots is failing. They use `list_bots` first, then run `get_bot_analytics` on each one to find the bot with the lowest resolution rate.

Following Up on Hot Leads

A growth team member needs a list of all contacts who asked about enterprise pricing. They use `list_leads` to pull the data, then review specific transcripts using `get_conversation` for context.

Debugging Bot Behavior

Before going live, a developer wants to check if a bot knows how to talk about integrations. They use `send_message` repeatedly and inspect the full message history with `list_conversations` until the behavior is perfect.

Patterns to Avoid

Manual data aggregation

✗ AVOID

Exporting lead lists from one bot, pulling stats from a second dashboard, and manually comparing conversation threads in a spreadsheet.

✓ INSTEAD

Use the MCP to streamline this. First, run `list_leads` for all contacts. Next, use `get_bot_analytics` to get aggregate performance scores, keeping everything inside your single AI agent workflow.

Ignoring knowledge updates

✗ AVOID

Assuming the chatbot knows about a new pricing tier because it was mentioned in an email, but forgetting to update its core training data.

✓ INSTEAD

Always use `add_knowledge_url` immediately after publishing any major documentation change. Then, test using `send_message` to confirm the bot is drawing from the new sources.

Confusing bots

✗ AVOID

Having several chatbots with overlapping functions that confuse customers and make support difficult.

✓ INSTEAD

Use `list_bots` to inventory your existing fleet. When you find redundancy, use `update_bot` to refine the instructions and scope of one bot, retiring the confusing duplicate.

The Right Fit

You should use this MCP if managing multiple specialized chatbots, training them on proprietary data, or analyzing support outcomes is a core part of your job. This connector excels at letting you list bots, train knowledge bases with new URLs, and track metrics like resolution rates or captured leads. However, don't use it if all you need to do is write one simple FAQ document; in that case, a basic text editor will suffice. If your goal is complex workflow automation across departments (e.g., triggering Jira tickets), look for an integration with dedicated ticketing systems instead.

Botsonic MCP for AI Agents: Managing Knowledge Base Training and Support Bots

Right now, updating your support bots is a nightmare. You have to log into the bot platform, manually upload new PDFs or link updated help center pages. Then you have to copy-paste those new knowledge sources somewhere else just so an analyst can check if they actually indexed correctly. The cycle of documenting and deploying changes is slow, painful, and prone to human error.

With this MCP, the process changes completely. You simply ask your agent to add a URL using `add_knowledge_url`. That's it. It handles the indexing and makes sure the bot can use that new context immediately. You get instant confidence that your knowledge base is current without ever leaving your AI client.

Botsonic MCP for AI Agents: Analyzing Chatbot Performance and Lead Capture

Manually tracking performance requires juggling several tabs. You pull a list of conversations from one dashboard, run the lead count in another, and then use a third tool just to see if the bot actually resolved the issue or if it escalated. It's messy data pulled across disparate systems.

Now, your agent pulls all that information together. By calling `get_bot_analytics` and reviewing specific leads via `list_leads`, you get one consolidated view of success metrics right where you are working. You know exactly what worked and why.

Botsonic: 12 Tools for Chatbot Management and Knowledge Base Training

Use these tools within your agent client to create, update, train, test, and analyze every aspect of your chatbot fleet's operation.

#	TOOL	DESCRIPTION
01	`add_knowledge_url`	Adds a specified web page URL to a bot's training material so it can answer questions about that content.
02	`check_botsonic_status`	Verifies the connection status between your AI agent and the Botsonic platform.
03	`create_bot`	Builds a new, custom chatbot profile with specific personality instructions.
04	`get_bot_analytics`	Retrieves detailed performance metrics for a bot, such as total messages sent and resolution rate.
05	`get_bot`	Pulls specific details about an existing chatbot, including its current instructions and knowledge base setup.
06	`get_conversation`	Retrieves the full transcript of a single customer chat session for review or debugging.
07	`list_bots`	Shows a comprehensive list of all the chatbot profiles you have set up.
08	`list_conversations`	Provides an overview and listing of multiple past chat sessions that occurred on your bots.
09	`list_knowledge_base`	Lists all the sources (URLs, documents) currently used to train a specific bot's knowledge base.
10	`list_leads`	Gathers and displays a list of all captured lead contacts from customer conversations.
11	`send_message`	Sends a message to a specific bot, receiving an immediate, real-time AI response for testing or querying.
12	`update_bot`	Modifies the instructions or knowledge base of an existing chatbot profile.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all my bots and show the analytics for the one that handles billing questions.

Here is a summary of your current bot fleet:

- **Customer Support Bot (bot_301):** Primary support, 1,284 conversations this month.
- **Sales Assistant (bot_302):** Handles pricing and demos, 456 conversations.
- **Billing Guide Bot (bot_400):** Focused only on invoices/billing questions. **(This is the one you asked about.)**

📊 **Billing Guide Bot Analytics:**

- Resolution Rate: 91% (Excellent)
- Average Satisfaction: 4.5/5
- Total Messages: 3,210
- Leads Captured: 7

U I just updated our return policy page. Can you add it to the 'Customer Support Bot'?

✅ **Updating knowledge base for Customer Support Bot...**

Adding URL: `https://company.com/returns`

- Status: Crawled successfully.
- Indexed Sources: 5 pages indexed.

The bot is now training on the new return policy. This content will be available in responses within minutes.

U Show me all leads captured by 'Sales Assistant' last week.

💰 **Leads Captured by Sales Assistant (Last 7 Days):**

NAME	EMAIL	TOPIC OF INTEREST	MESSAGES	QUALITY SCORE
Sarah Chen	sarah@techcorp.io	Enterprise Pricing	4	High
James Miller	james@startupxyz.com	Demo Request	3	Medium
Lisa Park	lisa@retailco.com	Integration Question	6	High

Please let me know if you want to export these leads or review the full transcript for any of them.

Frequently Asked Questions

01 **How do I make sure my chatbot answers questions using our latest documentation?**

You must use this MCP to train your bot. You add specific URLs from your help center or knowledge base, and the chatbot learns only from that content. This ensures accuracy by keeping its responses grounded in your company's official data.

02 **Can I see how well my bots are performing right now?**

Yes. You can use this MCP to pull performance analytics, which shows you the total message count, conversation volume, and resolution rate across all your deployed chatbots in one place.

03 **What if a customer asks about something I haven't documented yet?**

The bot will respond by stating that it doesn't have enough information. This is the expected behavior, and you can use this MCP to review those failed conversations with your support team later.

04 **Does Botsonic MCP help me collect contact info from chat chats?**

Absolutely. The MCP captures all leads during a conversation. You can run a simple command using the MCP's lead tools to get a list of contacts, including their email and what they were interested in.

05 **How many different types of bots can I manage with this MCP?**

You can create an unlimited number of specialized chatbots. This MCP lets you manage them all—from a simple FAQ bot to a complex sales assistant—using the same interface.

Go Live in 60 Seconds

Get your connection token from **cloud.vinkius.com**, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add `"botsonic": { "url": "…" }`
Windsurf	MCP Settings → `mcp_settings.json` → Add endpoint URL
ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

- Ask ChatGPT
- Ask Claude
- Ask Perplexity
- Ask Gemini
- Ask Grok

READY TO CONNECT

Botsonic is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

Start at cloud.vinkius.com →

vinkius.com · support@vinkius.com

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