MCP SERVER | NO CODE | CLOUD HOSTED

Ele.me Open Platform / 饿了么 MCP

Manage order status and shop logistics instantly.

Ele.me Open Platform / 饿了么 connects your AI agent directly to one of Asia's largest food delivery networks. You can manage entire merchant operations—from listing products and checking shop status to confirming new orders and tracking deliveries in real time. It handles the full lifecycle of an on-demand restaurant business, allowing you to automate tasks that used to require multiple logins into a complex Merchant Center dashboard.

A+ Quality Score 100/100

food-delivery | on-demand-logistics | merchant-operations | order-fulfillment | delivery-tracking | retail-api

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vinkius.com/mcp/eleme-open-platform

SCAN TO VIEW

The infrastructure that powers AI agents in the real world.

Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

> *The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.*
>
> — Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256	Ed25519	24h TTL	V8 Isolate
Encryption at rest	PKI vault signatures	Ephemeral session keys	Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

```
https://edge.vinkius.com/{token}/mcp
```

Claude · Cursor · VS Code · Windsurf · Grok · Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

06 — Honeytoken Trap System

Phantom credentials are injected into isolated environments. If a honeytoken is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1) Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

> Get started at **cloud.vinkius.com** — connect your AI agent in under 60 seconds.

Ele.me Open Platform / 饿了么 MCP

10 tools available
Cloud-hosted on Vinkius

Running a food service or managing retail logistics means dealing with constant data streams: incoming orders, delivery status updates, and customer feedback. This MCP gives your AI agent the ability to handle all of it through natural conversation. Instead of jumping between different platforms to check if a shop is open or confirming an order that just came in, you simply ask your agent. It talks directly to Ele.me's core systems to get accurate data instantly. Whether you need to list product categories for a seasonal menu change or audit user comments about service quality, the agent acts like a digital manager sitting right next to you. Connecting this MCP through Vinkius gives you access to robust order and delivery tools without ever needing to navigate their complex internal web portal.

Core Capabilities

01 — Get Shop Status

Retrieves current shop details, including metadata and operational status.

02 — Handle New Orders

Confirms incoming orders or retrieves detailed information about existing orders.

03 — Manage Shop Operations

Changes the shop's online availability, allowing you to open or close it remotely.

04 — Track Delivery Progress

Monitors a specific order's real-time delivery status and location.

05 — Review Customer Feedback

Fetches user comments and ratings attached to orders for quality checks.

One Click on Vinkius — From Prompt to Execution

Available at **vinkius.com/mcp/eleme-open-platform** — connect your AI agent in three steps.

01 Subscribe to the Ele.me Open Platform MCP and provide your required App Key, Secret, and Access Token.

02 Direct your AI agent (Claude, Cursor, Windsurf, or any compatible client) to use the platform for a specific task, like 'Check order ORD_9920 status.'

03 The agent executes the appropriate tool call against Ele.me's systems and returns the live data directly into the chat interface.

The bottom line is that your AI client converts complex backend operations into simple, conversational commands.

Built For

This is for operational leaders—the restaurant owner who dreads manually checking order dashboards at 2 a.m., or the retail manager whose job involves synthesizing real-time logistics data from multiple sources.

Restaurant Operations Manager

Uses this MCP to confirm new incoming orders, manage shop hours (using open_shop and close_shop), and list available menu categories.

Logistics Coordinator

Monitors delivery progress using track_delivery, confirms order details with get_order_detail, and handles cancellations when necessary.

Retail Business Owner

Audits customer sentiment by gathering order comments (get_order_comments) and checking shop metadata to maintain service quality across locations.

What Changes When You Connect

01 Stop manually checking dashboard tabs for new sales. You can use list_recent_orders to pull a full queue of incoming orders directly into your chat window, confirming or reviewing them immediately.

02 When you need to pause operations quickly due to an issue, calling close_shop sets the shop status instantly, preventing any further order intake without logging into a separate portal.

03 Delivery tracking used to mean refreshing multiple pages. Now, track_delivery provides real-time updates on courier location and expected delivery time for any active order.

04 Maintain quality control by using get_order_comments to quickly aggregate user feedback against specific orders, letting you address issues immediately rather than waiting for daily reports.

05 Need to update your menu or check stock? list_shop_categories lets you pull all available product types right into the chat, so you don't have to browse the shop center just to confirm what's sold.

Real-World Applications

Handling a Rush of Orders

The ops manager notices five new orders waiting. Instead of logging into the merchant dashboard, they ask their agent to use list_recent_orders. The agent confirms all details and allows the manager to confirm_order them one by one in conversation.

Dealing with a Supply Chain Issue

The restaurant owner needs to temporarily shut down because of equipment failure. They simply ask their agent to use close_shop, immediately taking the shop offline and preventing any further orders from coming in until they call open_shop again.

Investigating a Late Delivery

A customer calls about an order that is late. The coordinator uses track_delivery to get the courier's current location and status, providing the customer with accurate information immediately without calling dispatch.

Menu Audit for Seasonal Items

The developer needs a list of all potential product types to write new code. They use list_shop_categories instead of manually navigating deep into the shop's category management section, getting an instant inventory overview.

Patterns to Avoid

Manual Dashboard Checking

✗ AVOID

The user logs into the Ele.me Merchant Center and clicks through several tabs to find out if they can accept new orders or what a specific customer complained about.

✓ INSTEAD

To check shop status, use get_shop_info. To read complaints, call get_order_comments. These tools gather all necessary data instantly without browser navigation.

Confusing Order Status

✗ AVOID

The user only knows the order ID but doesn't know if it was confirmed or cancelled, requiring them to search through emails and multiple screens.

✓ INSTEAD

Use get_order_detail for a full breakdown of any order. If you suspect cancellation, use cancel_order first to confirm eligibility before proceeding.

Checking Multiple Shops Separately

✗ AVOID

The user needs to check the status of three different shops and must perform three separate logins or dashboard visits.

✓ INSTEAD

While this MCP focuses on one shop, you can group related tasks. For example, listing categories for a specific shop using list_shop_categories streamlines the process dramatically.

The Right Fit

Use this MCP if your workflow revolves around active, real-time operational management of an established food delivery merchant account. If you need to confirm order details, track where a courier is right now, or change shop status (open/close), this is the tool for you. Don't use it if your goal is purely high-level business planning—for that, you might need access to general market data APIs. Also, don't expect it to generate new marketing copy; it only pulls existing

operational facts. If you just need a list of all shops in Shanghai without linking them to an order or service status, this MCP won't help, as its focus is on active merchant management tools like get_shop_info.

Managing Food Delivery Operations Used To Be a Logistical Nightmare

Today, managing orders means juggling multiple screens. You check the dashboard for new sales, then you have to jump into the shop details to confirm if it's open. If an order comes in, you click through to get the item list, and if there's a problem, you manually copy the customer ID over to another system to check comments. It’s constant clicking, checking statuses, and copying data between different tabs just to keep the kitchen running.

With this MCP, your agent does all that work in one chat window. Instead of jumping through dashboards, you simply ask the question: 'What's happening with order ORD_9920?' You get the full detail, the current status, and even any associated customer comments—all delivered instantly by the platform.

Ele.me Open Platform / 饿了么 MCP Gives You Control Over Every Status Change

Previously, changing shop hours required logging into a dedicated merchant portal and navigating through complex menus to find the toggle switch for open_shop or close_shop. If you were busy taking calls, that single administrative task was often delayed or forgotten.

Now, telling your agent 'Close the shop until morning' executes the change immediately via the MCP. It's not just an instruction; it’s a confirmed action across their live systems. You get immediate confirmation and control.

Ele.me Open Platform / 饿了么: 10 Tools

These tools allow your agent to handle every step of the merchant lifecycle, from listing products to tracking final delivery status.

#	TOOL	DESCRIPTION
01	`cancel_order`	Cancels a specific placed order after confirming details.
02	`close_shop`	Changes the shop's status to closed, taking it offline for service.
03	`confirm_order`	Marks an incoming order as confirmed and ready for fulfillment.
04	`get_order_comments`	Retrieves specific user comments and feedback related to a completed or pending order.
05	`get_order_detail`	Fetches the comprehensive details, including items and cost, for any given order number.
06	`get_shop_info`	Retrieves current metadata about a specific shop or merchant location.
07	`list_recent_orders`	Generates a list of the most recently placed orders for the connected shop.
08	`list_shop_categories`	Lists all product categories currently available within a specific merchant shop.
09	`open_shop`	Sets the shop's status to open, making it visible and accepting new orders.
10	`track_delivery`	Checks the real-time progress of a delivery, including the courier's current location.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U Show me the metadata for shop 'SHOP_88210934'.

I've retrieved the shop metadata. 'Happy Noodles' (ID: `SHOP_88210934`) is currently 'Open' and has a 4.8-star rating. It is located at '123 Main St, Shanghai'. Would you like to see the available product categories for this shop?

U List the most recent orders for my shop.

I've retrieved your recent orders. You have 5 new orders waiting for confirmation. The most recent is `ORD_9920` for 85.00 CNY. Should I provide the detailed item breakdown for this order?

U Track the delivery state for order 'ORD_8821'.

The delivery state for order `ORD_8821` is currently 'In Transit'. The courier, 'Li Qiang', is on his way to the customer. He was last located 500 meters from the destination. I'll monitor for the 'Delivered' confirmation.

Frequently Asked Questions

01 **How do I use Ele.me Open Platform / 饿了么 to check if the shop is open?**

Use get_shop_info to retrieve the latest metadata for your location, which includes its current operational status. This is much faster than logging into the internal dashboard.

02 **Can I use Ele.me Open Platform / 饿了么 MCP to process a new order?**

Yes, you can confirm incoming sales using confirm_order. It's a single step that marks the transaction as accepted and ready for your team.

03 **What is the best way to find out about past customer complaints with Ele.me Open Platform / 饿了么?**

You use get_order_comments, passing in the order ID you are investigating. This tool pulls specific user reviews and feedback directly into your agent conversation.

04 **Does Ele.me Open Platform / 饿了么 help me with delivery tracking?**

Absolutely. The track_delivery tool gives real-time updates on where the courier is for any specific order, letting you give accurate status reports to customers.

05 **How do I list what products a shop sells using Eleme Open Platform / 饿了么?**

Run list_shop_categories. This tool pulls all available product groupings for the connected merchant, helping you quickly audit or update your menu structure.

Go Live in 60 Seconds

Get your connection token from **cloud.vinkius.com**, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add `"eleme-open-platform": { "url": "…" }`
Windsurf	MCP Settings → `mcp_settings.json` → Add endpoint URL
ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

- Ask ChatGPT
- Ask Claude
- Ask Perplexity
- Ask Gemini
- Ask Grok

READY TO CONNECT

Ele.me Open Platform / 饿了么 is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

Start at cloud.vinkius.com →

vinkius.com · support@vinkius.com

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