

MCP SERVER

NO CODE

CLOUD HOSTED

Elevio MCP

Audit your entire content library via chat.

Elevio MCP gives your AI agent direct access to manage all content within a knowledge base platform. You can audit article volumes, check category structures for gaps, and monitor the activation status of support modules—all through natural conversation. Stop opening dozens of tabs just to see if your documentation is up-to-date; this tool consolidates every piece of organizational knowledge into one chat window.

A+ Quality Score 100/100

[help-center](#)

[customer-education](#)

[knowledge-base](#)

[self-service](#)

[documentation](#)

[article-management](#)



The infrastructure that powers AI agents in the real world.



Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Elevio MCP

10 tools available
Cloud-hosted on Vinkius

Elevio lets you treat your entire knowledge base like a searchable asset. Instead of logging into the platform and digging through reporting dashboards, you simply talk to your agent. You can ask it to audit how healthy your content is right now, getting high-level summaries of article volumes and category coverage instantly. If you need to check if any articles are stuck in draft status or if a specific support module (like tickets or search) needs activation, this MCP handles it. Connecting Elevio via Vinkius means you never have to switch contexts; your agent performs these checks alongside everything else you're doing with your AI client. It turns complex content oversight into simple conversation.

Core Capabilities

01 — Audit Content Health

Quickly retrieve a summary of how many articles and categories exist, pinpointing potential gaps in documentation.

03 — Check Content Status

Filter lists to show only articles that are stuck in draft status, saving manual review time.

05 — Search Content by Keyword

Find articles across your entire knowledge base using just a keyword or title.

02 — List Full Article Details

Retrieve the complete content and detailed settings for any single knowledge base article using its title or ID.

04 — Monitor System Modules

List and check the current activation statuses of all built-in assistance modules (support, search, etc.).

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/elevio — connect your AI agent in three steps.

- 01** Connect the Elevio MCP to your AI client and authorize it with your API key.
- 02** Ask your agent to perform an audit, such as listing all articles in the knowledge base or checking for empty categories.
- 03** Your agent processes the request against Elevio's data and provides a plain text summary of findings.

The bottom line is you get immediate, structured insights into your entire content library without leaving your conversation flow.

Built For

Knowledge Managers who spend hours running status reports; Customer Success Agents who need to quickly validate article metadata for customers; Operations Engineers tasked with monitoring system-wide documentation health.

Knowledge Manager

Uses the MCP to run quick content audits, checking if categories are empty or if key articles need status updates across hundreds of entries.

Customer Success Agent

Asks the agent to retrieve detailed article settings and full content immediately when a customer asks a complex, niche question.

Operations Engineer

Monitors system-wide documentation health by listing active assistant modules or identifying all articles that are currently stuck in draft status.

What Changes When You Connect

- 01** Instead of manually checking article statuses through multiple reports, you can ask the agent to list the latest article updates instantly. This saves time and keeps your documentation current.

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- 02** When a customer asks about niche features, you don't have to guess where the content lives; use the `search_knowledge_articles` tool to find the precise answer or link immediately.
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- 03** You can spot structural problems by using `list_empty_knowledge_categories`. The agent shows you which categories are defined but currently lack any articles, flagging immediate gaps.
-
- 04** Get a full picture of your content library's health with `quick_content_health_audit`. It provides an instant summary of article volumes and category coverage in one go.
-
- 05** You can monitor operational readiness by calling `list_active_modules`. This confirms if the search or support modules are actually turned on, preventing broken customer experiences.
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Real-World Applications

The Quarterly Audit

An operations engineer needs to know exactly what content is missing before a product launch. They ask the agent to run `quick_content_health_audit`, which returns article volumes and category coverage. The system then calls `list_empty_knowledge_categories`, revealing three critical areas that need articles written.

Content Governance Check

A knowledge manager needs to verify that all articles related to a new feature have been drafted. They ask `list_draft_knowledge_articles`, and the agent immediately provides a clean list of article titles requiring review before publication.

The Support Escalation

A customer service agent needs to reference a highly technical process. Instead of sending the user to five different pages, they ask the agent to search for 'advanced billing protocols'. The MCP uses `search_knowledge_articles` and then provides the full content via `get_article_details` in one response.

Module Checkup

An engineering team is deploying an update and needs to ensure all customer touchpoints are covered. They use `list_active_modules` to confirm that the 'support' module and 'search' module are both showing as active.

Patterns to Avoid

Searching without context

X AVOID

The user runs `search_knowledge_articles` for a keyword but doesn't know if the resulting article is published or still in draft status, leading to confusion.

✓ INSTEAD

First, run `list_knowledge_articles` to see all titles. Then, check with `list_draft_knowledge_articles` to filter out unpublished content before relying on `search_knowledge_articles`.

Over-relying on one view

X AVOID

The user assumes that listing all knowledge articles (`list_knowledge_articles`) shows the most important or current information, missing critical updates.

✓ INSTEAD

To find what's new, run `list_latest_article_updates`. This focuses only on recent changes, giving you a better pulse than simply counting total articles.

Ignoring structural gaps

X AVOID

The user assumes the knowledge base is well-organized because they can find some content, but fails to check for missing sections.

✓ INSTEAD

Always start by calling `list_knowledge_categories` and then immediately follow up with `list_empty_knowledge_categories` to proactively identify structural gaps.

The Right Fit

Use this MCP if your primary pain point is the manual effort involved in auditing, indexing, or managing the status of hundreds of knowledge articles. You need a single source of truth for content health and metadata checks—things like listing empty categories or checking draft statuses are core functions here. However, don't use this if you just need to send an internal message; that's a pure messaging tool job. Also, if your goal is only to read raw article text without needing status checks or category mapping, a simple search API might suffice. This MCP excels at the governance and auditing layer of content management.

Checking Content Health Feels Like Running Reports All Day

Today, checking if your knowledge base is complete is a nightmare. You have to jump between the dashboard, run three different reports (one for drafts, one for categories, and one for updates), copy those lists into a spreadsheet, and then manually cross-reference them all just to answer: 'Are we ready?'

With this MCP, you eliminate that workflow entirely. Instead of clicking through multiple tabs or running complex queries, your agent consolidates the audit. You simply ask it to check content health, and it spits out a complete summary covering article volumes, category gaps, and publishing statuses—all in one conversation.

Elevio MCP Delivers Full Content Visibility

You no longer need to manually list all articles just to count them or check their status. The agent can now run `quick_content_health_audit`, providing immediate metrics on your entire content volume and category coverage.

The result is a single chat session that replaces hours of clicking through dashboards and running fragmented reports. You get an authoritative, unified view of every piece of documentation.

Elevio: 10 Tools for Knowledge Management

These tools give your AI client direct access to core functions like listing, searching, auditing, and managing content status across the entire Elevio knowledge base.

#	TOOL	DESCRIPTION
01	<code>get_elevio_account_metadata</code>	Retrieves usage metrics and limits for your Elevio account.
02	<code>get_article_details</code>	Fetches the full content and detailed configuration settings for a single knowledge base article.
03	<code>quick_content_health_audit</code>	Generates an immediate, high-level summary of available articles and category coverage.
04	<code>list_knowledge_articles</code>	Lists every article in your knowledge base so you can see the full scope of content.
05	<code>list_knowledge_categories</code>	Retrieves a list of all structured categories defined within your account.
06	<code>list_draft_knowledge_articles</code>	Identifies and lists articles that are currently marked as drafts, not yet published.
07	<code>list_empty_knowledge_categories</code>	Checks your structure to identify categories that have no associated articles right now.
08	<code>list_active_modules</code>	Lists all integrated assistant modules, like support or search, and their current operational status.
09	<code>list_latest_article_updates</code>	Finds the articles that were most recently created or updated in the system.
10	<code>search_knowledge_articles</code>	Searches for specific knowledge base articles using a title, keyword, or phrase.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all published knowledge articles.



I've found 12 published articles, including 'Getting Started Guide' and 'Billing FAQ'. 3 articles are currently in draft status. Would you like to see the details for the Getting Started Guide?

U Show me the categories in our knowledge base.



I've retrieved 5 categories, including 'Product Basics' (8 articles), 'Advanced Features' (4 articles), and 'Troubleshooting'. 'Troubleshooting' currently has 0 articles. Should I pull the list of draft articles to see if any belong there?

U Search for articles about 'integrations'.



I've found 3 articles matching 'integrations': 'Setting up Slack', 'API Overview', and 'Webhooks Guide'. All are published. Would you like the full content for the API Overview?

Frequently Asked Questions

01 How does the Elevio MCP help me find articles?

The Elevio MCP lets you search for content using keyword or title searches via the `search_knowledge_articles` tool. It returns matching article titles so your agent can provide quick, relevant answers.

02 Can I see which categories are missing articles with Elevio MCP?

Yes. You can use `list_empty_knowledge_categories` to identify specific categories that have been set up but currently contain no associated knowledge base articles.

03 How do I know if my modules are working after connecting the Elevio MCP?

The `list_active_modules` tool lets you view all integrated assistant modules, confirming their current activation status to ensure your customer service channels are live.

04 What is the difference between listing articles and searching with the Elevio MCP?

`list_knowledge_articles` shows a complete list of every title available. `search_knowledge_articles` uses keywords or phrases to locate specific, relevant content within that larger library.

05 Can I check draft articles using the Elevio MCP?

Absolutely. You can run `list_draft_knowledge_articles` to get a clean list of every article currently stuck in 'Draft' status, helping your team prioritize publishing efforts.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT

WHERE TO CONFIGURE



Claude AI

Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint



Cursor

Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint



VS Code

Ctrl/Cmd+Shift+P → "MCP: Add Server" → add `"elevio": { "url": "..." }`



Windsurf

MCP Settings → `mcp_settings.json` → Add endpoint URL



ChatGPT

Settings → Tools & plugins → Add MCP server → Paste endpoint



Gemini

Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI
ABOUT THIS

Let your preferred AI
explain this MCP server



Ask ChatGPT



Ask Claude



Ask Perplexity



Ask Gemini



Ask Grok



READY TO CONNECT

Elevio is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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