

MCP SERVER

NO CODE

CLOUD HOSTED

Formbricks MCP

Access all feedback and contact data conversationally.

Formbricks connects your feedback and survey management to any AI agent, giving you conversational access to user-generated data. It acts as an open-source alternative to commercial platforms like Typeform or Qualtrics, letting agents list surveys, retrieve responses, manage contacts, and track organizational tags directly through natural conversation.

A+ Quality Score 100/100

feedback-collection

user-experience

open-source

survey-automation

customer-insights

data-retrieval



The infrastructure that powers AI agents in the real world.



Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Formbricks MCP

12 tools available
Cloud-hosted on Vinkius

Stop jumping between dashboards just to get a single answer. This MCP lets your AI agent connect right into Formbricks, giving you instant oversight of customer feedback and survey data. You don't need to learn complex API calls; you simply ask your agent for what you need—like listing all surveys or finding responses related to 'Dark Mode.' Your agent can fetch detailed question metadata from specific surveys, find a person's full profile by searching contacts, or even list out all the organization tags applied to a piece of feedback. This capability lets you manage your entire customer experience workflow conversationally. When paired with Vinkius, you get immediate access to this specialized data layer, making it easier than ever to turn raw user responses into actionable insights without writing a single line of code.

Core Capabilities

01 — Survey Creation and Maintenance

Build, modify, or delete entire surveys directly through your agent.

03 — Response Analysis

Pull real-time lists of submitted survey responses or fetch full details on individual submissions to gauge user sentiment.

05 — System Context Retrieval

Get foundational details about the environment or product to maintain full context during conversations.

02 — Customer Data Retrieval

Search for specific contacts and retrieve their complete metadata profiles from the CRM.

04 — Data Organization

List and manage the organization tags used across your surveys and feedback loops, keeping data clean.

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/formbricks — connect your AI agent in three steps.

- 01 Subscribe to this MCP through Vinkius and enter your Formbricks Personal API Key.
- 02 Connect your preferred AI client, like Cursor or Claude, to the Vinkius catalog.
- 03 Tell your agent what you want—for example, 'List all published surveys'—and it pulls the data instantly.

The bottom line is that instead of logging into Formbricks and navigating multiple menus, you just talk to your AI client about the data you need.

Built For

Product Managers who are drowning in feature feedback; Customer Success agents needing quick access to contact history and sentiment; Marketing Ops staff managing complex survey lifecycles.

Product Manager

Needs to quickly list responses from a targeted survey or check the status of surveys related to new features.

Customer Success Agent

Must automate the retrieval of contact details and review past survey submissions when speaking with a customer.

Marketing Operations Specialist

Manages the full lifecycle, needing to create new surveys or update statuses (draft/published) without manual interface clicks.

What Changes When You Connect

- 01 Get immediate insights by listing responses. You can ask your agent to find the last five submissions for a specific survey ID, giving you an instant snapshot of user sentiment without navigating reports.

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- 02 Manage surveys on the fly. Instead of logging in to rebuild or tweak forms, use tools like `list_surveys` and `update_survey` to change statuses or adjust questions directly through conversation.

 - 03 Deep dive into contacts. Need to know everything about a person? Use `get_contact_details` to pull their entire metadata profile, including how many times they've submitted feedback.

 - 04 Automate data categorization. You can list tags and use them to keep your feedback loops organized automatically, ensuring that all responses are properly filed for later analysis.

 - 05 Streamline reporting. By combining tools like `get_survey` and `list_responses`, you bypass manual report generation entirely, turning raw data into conversation points.
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Real-World Applications

The PM needs to gauge reaction to a new UI element.

A Product Manager asks their agent: 'Show me responses for the onboarding survey related to the dashboard.' The agent runs `list_responses` and `get_response`, pulling specific feedback points that confirm whether users are struggling with the new layout. They immediately see which questions need rewriting.

Marketing needs to audit old survey content.

A Marketing Operations person asks: 'List all surveys that haven't been updated in six months.' The agent uses `list_surveys`, allowing them to quickly identify outdated forms and decide whether to `delete_survey` or `update_survey`.

The CS team member needs a customer's full history.

A Customer Success agent asks: 'What is John Doe's contact profile and how much feedback has he given us?' The agent runs `list_contacts` and `get_contact_details`, giving the agent the necessary context to handle the call effectively.

The data analyst needs a full view of the product context.

An analyst asks: 'What are the core features we've been testing?' The agent runs `get_product_info`, retrieving key system details and helping structure reports that tie feedback directly to specific product components.

Patterns to Avoid

Manually checking survey status

X AVOID

An engineer tries to figure out if a survey is published or still in draft mode by opening the Formbricks website and clicking through menus.

✓ INSTEAD

Ask your agent to run `list_surveys`. It reads all current statuses, telling you instantly what's live and what needs work.

Guessing which data belongs together

X AVOID

A team member tries to manually correlate a contact name from the CRM with an anonymous survey response in a spreadsheet.

✓ INSTEAD

Use `list_contacts` followed by `get_contact_details`, and then use `get_response`. Your agent connects these dots automatically, linking specific users to their submitted data.

Forgetting existing surveys

X AVOID

A new hire assumes they have to build a survey from scratch because the current forms aren't visible or accessible.

✓ INSTEAD

Start by using `list_surveys`. It shows every single survey that exists in your environment, so you know what resources are already available for feedback.

The Right Fit

Use this MCP if your primary goal is collecting, organizing, and retrieving customer-facing data—specifically surveys, user feedback, and contact metadata. It's the right tool when you need to answer questions like 'What did users say about Feature X?' or 'What is John Doe's full history here?'. Don't use this if your core need involves transactional backend tasks, such as managing payment gateways, processing invoices, or interacting with internal ticketing systems. For those purposes, look for dedicated finance or helpdesk MCPs.

Juggling dashboards to get simple user feedback is exhausting.

Today, finding out what users think requires a painful dance: you log into the survey platform, pull a report for Q3 data, download it as a CSV, open a spreadsheet, and then cross-reference that with your CRM in another tab. If you need to know which specific feature request was linked to 'John Doe,' you're staring at three different dashboards.

With this MCP, the process changes entirely. You simply instruct your agent: 'Show me feedback from John Doe regarding the API improvements.' The agent talks directly to Formbricks, pulls the data points, and gives you a concise answer right where you are working.

Formbricks MCP Gives You Direct Access To Your Customer Insights

Manual steps like generating reports, copying survey IDs, or searching for individual contact profiles disappear. The agent handles the lookup process using tools like `get_response` and `list_contacts` in a single conversational flow.

What's different now is that you stop working *on* data and start *asking* questions of your data.

Formbricks with 12 Tools

These tools allow your agent to perform every essential function required for managing surveys, retrieving contacts, and analyzing user-generated feedback.

#	TOOL	DESCRIPTION
01	<code>create_survey</code>	Creates a brand new survey within your Formbricks account.
02	<code>delete_survey</code>	Permanently removes an existing survey from the system.
03	<code>get_environment_info</code>	Retrieves essential background details about your current Formbricks environment setup.
04	<code>get_contact_details</code>	Fetches comprehensive metadata for a specific CRM contact profile.
05	<code>get_product_info</code>	Retrieves detailed information about the product associated with your account.
06	<code>get_response</code>	Gets deep details for a single, specific survey submission to analyze user sentiment and answers.
07	<code>get_survey</code>	Retrieves all the structural details about an entire survey, including its questions.
08	<code>list_contacts</code>	Provides a list of all current CRM contacts in your system.
09	<code>list_responses</code>	Retrieves a summary list of recent survey responses submitted by users.
10	<code>list_surveys</code>	Lists all the surveys currently available in your account environment.
11	<code>list_tags</code>	Retrieves a list of organizational tags you can use to categorize feedback and content.
12	<code>update_survey</code>	Modifies the settings or structure of an existing survey.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all active surveys in my Formbricks account.



Retrieving surveys... I found 4 surveys, including 'Feature Request' (published) and 'Post-Onboarding Survey' (published). Would you like to see the responses for any of these?

U Show me the last 5 responses for survey ID 'sur_abc123'.



Fetching responses... For survey sur_abc123, I found 5 recent submissions. Sentiment appears generally positive with key requests for 'Dark Mode' and 'API improvements'.

U Find the contact profile for 'john.doe@example.com'.



Searching contacts... I found a profile for John Doe. He has submitted 3 survey responses and is tagged with 'Beta User'.

Frequently Asked Questions

01 How do I use the Formbricks MCP to find all my surveys?

You run `list_surveys`. This tool pulls a full roster, letting you know exactly how many surveys exist and if they are published or in draft mode.

02 Can I update survey settings using the Formbricks MCP?

Yes, you use the `update_survey` tool. You don't have to manually edit the form; your agent handles changing the status or structure of existing surveys for you.

03 What if I need a user's full contact history in Formbricks?

You use `get_contact_details`. This retrieves all metadata associated with that person, giving context far beyond just their name and email address.

04 Is the Formbricks MCP better than using a dedicated survey tool like Qualtrics?

The Formbricks MCP gives you programmatic access to the data. You get conversation control over the insights, which is different from just having the raw platform interface.

05 How do I connect my AI client to the Formbricks MCP?







You subscribe via Vinkius and provide your API key. Then, you simply tell your agent what information you need—the rest is automated.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
 Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
 Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
 VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add <code>"formbricks": { "url": "..."} </code>
 Windsurf	MCP Settings → <code>mcp_settings.json</code> → Add endpoint URL
 ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
 Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

-  **Ask ChatGPT** 
-  **Ask Claude** 
-  **Ask Perplexity** 
-  **Ask Gemini** 
-  **Ask Grok** 

READY TO CONNECT

Formbricks is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and
start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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