MCP SERVER | NO CODE | CLOUD HOSTED

GetFeedback MCP

Analyze Survey Responses & Sentiment Data in Chat

GetFeedback connects your AI agent to a powerful survey platform, allowing you to automatically collect and analyze customer sentiment data. Use this MCP to track real-time responses, retrieve detailed survey metrics, filter feedback by date or status, and even trigger invitation emails—all without leaving your chat window.

A+ Quality Score 100/100

customer-feedback | survey-automation | sentiment-analysis | data-collection | real-time-reporting

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vinkius.com/mcp/getfeedback

SCAN TO VIEW

The infrastructure that powers AI agents in the real world.

Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

> *The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.*
>
> — Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256	Ed25519	24h TTL	V8 Isolate
Encryption at rest	PKI vault signatures	Ephemeral session keys	Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

```
https://edge.vinkius.com/{token}/mcp
```

Claude · Cursor · VS Code · Windsurf · Grok · Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

06 — Honeytoken Trap System

Phantom credentials are injected into isolated environments. If a honeytoken is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1) Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

> Get started at **cloud.vinkius.com** — connect your AI agent in under 60 seconds.

GetFeedback MCP

12 tools available
Cloud-hosted on Vinkius

Managing customer feedback used to mean jumping between a dashboard, downloading CSVs, and then trying to make sense of the data in a spreadsheet. Now you can get those insights directly from your agent. This MCP connection lets you talk to GetFeedback like it’s an internal system: just ask for the data you need, and your AI client handles the heavy lifting. You'll instantly see survey counts, retrieve detailed answers as soon as they come in, or pull a list of all active surveys so you know what feedback channels are live. If you use Vinkius to connect this MCP, it’s one place for your agent to access critical customer insights. Need to send out follow-up questions? You can trigger those invitations programmatically. It's about getting real-time visibility and deep analysis of who your customers think the product is.

Core Capabilities

01 — See all active surveys

Get a list of every survey currently running in your account.

02 — Check overall response count

Fetch high-level statistics to know how many people have responded to a given survey.

03 — Filter for completed responses

List only the feedback submissions that are fully finished, ignoring drafts or partial attempts.

04 — View detailed response metadata

Retrieve specific details about a submission, including when it was completed and what answers were given.

05 — List recent feedback by date

Get all submissions that arrived within a specified time frame for targeted reporting.

06 — Trigger survey invitations

Send out follow-up emails to specific recipients who need to take the survey.

One Click on Vinkius — From Prompt to Execution

Available at **vinkius.com/mcp/getfeedback** — connect your AI agent in three steps.

01 Subscribe to this MCP through Vinkius and enter your GetFeedback Access Token into your agent's settings.

02 Tell your AI client what you need, for example: 'List all active surveys.'

03 The connection retrieves the requested data—like recent completions or a list of forms—and presents it directly in the chat.

The bottom line is that you treat customer feedback like conversation; your agent handles the API calls and data formatting.

Built For

This connector is essential for Customer Experience (CX) Managers, Support Leads, and Marketing Analysts. If you spend too much time exporting survey data to Excel just to count how many people finished a form or what the general sentiment was, this MCP saves your job.

Customer Experience Manager

Uses the connection to quickly check for new completions and summarize high-level sentiment without manually exporting data.

Support Lead

Gets a real-time overview of feedback associated with recent customer tickets using simple natural language commands.

Marketing Analyst

Automates the retrieval and filtering of survey data for weekly brand health reports, ensuring consistent data pipelines.

What Changes When You Connect

01 Stop manual exports. You can get instant response counts using the `get_survey_stats` tool, letting you track performance without ever opening a spreadsheet.

02 Targeted reporting is simple. Use the `list_recent_feedback` tool to pull all submissions from last week, or `list_completed_feedback` to ignore drafts and focus only on finished results.

03 Keep your whole team in the loop by using the `send_survey_invites` tool. You can trigger follow-up surveys for specific users directly through conversation.

04 Deep context is available when you use `get_response_details`. Instead of just seeing a score, you get the full metadata and answers that explain *why* the user gave that rating.

05 Know your customer base better. The `list_surveys` tool lets you see every form running in your account instantly, so you never miss an active feedback channel.

Real-World Applications

Quarterly Product Check-in

A Marketing Analyst needs to know if the new pricing page is causing confusion. They ask their agent: 'Show me all completed feedback for the Pricing Survey.' The agent runs `list_completed_feedback` and immediately summarizes that 70% of comments mention 'cost' or 'pricing tier,' giving instant direction.

Support Issue Follow-Up

A Support Lead needs to follow up with a user who mentioned an issue last month. They ask the agent to `list_recent_feedback` for that specific customer ID, quickly finding submissions from 30 days ago and then using `send_survey_invites` to send them a targeted fix survey.

Daily Dashboard Check

A CX Manager just started work. Instead of checking four different dashboards, they ask the agent: 'What's the response count for our main satisfaction survey?' The agent uses `get_survey_stats` and gives a single, immediate number, letting them prioritize their day.

Auditing Old Campaigns

A team needs to analyze data from a campaign six months ago. They ask the agent to `list_recent_feedback` specifying a date range of 6-8 weeks prior, instantly retrieving historical context that would otherwise require complex manual database queries.

Patterns to Avoid

Assuming one tool does everything

✗ AVOID

A user asks the agent to 'Give me all data,' expecting a single dump of every response, regardless of status or date.

✓ INSTEAD

You need to be specific. Ask for targeted data by calling `list_survey_responses` combined with `get_response_details`, and always specify if you only want finished submissions using `list_completed_feedback`.

Ignoring connection checks

✗ AVOID

The agent fails to run any check before asking for data, leading to vague errors or outdated metrics.

✓ INSTEAD

Always start by calling `verify_api_connection` and `check_api_limits`. This ensures your prompts are based on live, accurate data.

Using generic requests

✗ AVOID

Asking the agent to 'Show me feedback' without specifying which survey or timeframe.

✓ INSTEAD

You must first use `list_surveys` to identify the correct form ID, and then follow up with a precise command like: 'List recent feedback for Survey ID 12345'.

The Right Fit

Use this MCP if your core job revolves around collecting, tracking, or analyzing structured customer sentiment data from surveys. If you need to know *how many* people finished the form, *when* they finished it, or what specific answers they gave, this connection is perfect because of tools like `get_survey_stats` and `list_completed_feedback`. Don't use this if your goal is general CRM management (like updating contact details) or handling live customer tickets; for that, you need a different messaging MCP. If you just want to list forms but never interact with the data, basic listing tools are enough, but most users will eventually need the detailed response tracking.

The Mess of Manual Feedback Reporting

Today, getting a full picture of customer sentiment is a manual slog. You jump into your survey tool, click through to the reports tab, and start cross-referencing dashboards that show raw response counts versus completion statuses. Then you download everything as a CSV, rename columns in Excel so they match your internal tracking sheets, and finally—you copy-paste the key metrics into your weekly presentation deck.

With this MCP connection, that entire process vanishes. You simply tell your agent: 'Give me last month's completed feedback for Survey X.' Your agent handles the data retrieval using tools like `list_completed_feedback`, pulls the necessary details, and delivers a clean, summarized report directly into your chat window.

GetFeedback MCP Brings Structured Data to Life

You no longer have to manually check API health or determine which survey ID relates to 'Product Usability.' The connection manages the complex data structure, allowing you to use `list_surveys` and then follow up with specific requests like fetching structural metadata via `get_survey_details`.

The difference is immediacy. Instead of waiting for a BI analyst to run a report overnight, your agent provides near real-time data access and actionability right when you need it.

GetFeedback: 12 Available Tools

Use these tools to programmatically manage everything from listing available surveys to fetching specific response details about customer feedback.

#	TOOL	DESCRIPTION
01	`check_api_limits`	Checks if your account is nearing its usage limits or has reached them.
02	`verify_api_connection`	Tests the active connection between your agent and GetFeedback to ensure it's working.
03	`get_my_identity`	Retrieves basic profile details for the user linked to this account.
04	`get_response_details`	Fetches specific metadata about a customer submission, such as completion time and answers given.
05	`get_survey_stats`	Pulls the total count of responses received for a particular survey.
06	`get_survey_details`	Retrieves structural information about a specific form, like its title and questions.
07	`list_completed_feedback`	Filters the feedback data to show only submissions marked as finished.
08	`list_feedback_page`	Retrieves customer responses in a paginated format for bulk viewing.
09	`list_recent_feedback`	Filters feedback submissions based on when they were created, allowing date-specific analysis.
10	`list_survey_responses`	Lists all available feedback data entries for a given survey.
11	`list_surveys`	Provides a comprehensive list of every active and archived survey in your account.
12	`send_survey_invites`	Sends out automated follow-up emails to specific users who need to take the survey.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all active surveys in my GetFeedback account.

Retrieving surveys... I found 4 active surveys, including 'Customer Satisfaction 2024' (ID: 12345) and 'Product Beta Feedback'. Which one would you like to see responses for?

U Show me the last 5 completed responses for survey '12345'.

Fetching responses... For survey 12345, I found 5 recent completions. Most users are giving high ratings for 'Ease of Use', but some mentioned 'Pricing' as a concern.

U Send the 'Onboarding Survey' (ID: 98765) to ['user1@test.com', 'user2@test.com'].

Invitations sent! I have successfully queued the survey invites for both recipients via GetFeedback. They should receive the emails shortly.

Frequently Asked Questions

01 **How do I check if my GetFeedback account connection works with this MCP?**

You verify the link by running `verify_api_connection`. This tool immediately confirms that your agent can talk to GetFeedback and tells you if there are any connectivity issues.

02 **Can I use GetFeedback to send follow-up surveys?**

Yes. You run the `send_survey_invites` tool, providing a list of emails and specifying which survey they need to take. The invitations are queued up automatically.

03 **What is the difference between listing all responses and filtering completed feedback?**

Listing all responses (`list_survey_responses`) gives you everything, including incomplete submissions. Using `list_completed_feedback` filters that list down to only those entries where the user hit 'submit,' giving cleaner data.

04 **Which tool should I use if I need to know how many people responded?**

Use the `get_survey_stats` tool. It pulls a single, high-level number representing the total count of responses for the specific survey you reference.

05 **Does GetFeedback MCP help me see who the user is?**

Yes, the `get_my_identity` tool allows your agent to pull global profile information for the authenticated account, ensuring context and accuracy in all reports.

Go Live in 60 Seconds

Get your connection token from **cloud.vinkius.com**, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add `"getfeedback": { "url": "…" }`
Windsurf	MCP Settings → `mcp_settings.json` → Add endpoint URL
ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

- Ask ChatGPT
- Ask Claude
- Ask Perplexity
- Ask Gemini
- Ask Grok

READY TO CONNECT

GetFeedback is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

Start at cloud.vinkius.com →

vinkius.com · support@vinkius.com

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