MCP SERVER | NO CODE | CLOUD HOSTED

GoTo Connect MCP

Manage all calls, texts, and contacts conversationally.

GoTo Connect MCP manages your business phone system directly from your AI client. You can query call history, send SMS messages to clients, manage voicemails, and check user extensions—all without opening the GoTo desktop app. It turns complex telephony tasks into simple conversations with your agent.

A+ Quality Score 98.33/100

cloud-phone | sms-notifications | call-records | unified-communications | voip

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vinkius.com/mcp/goto-connect

SCAN TO VIEW

The infrastructure that powers AI agents in the real world.

Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

> *The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.*
>
> — Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256	Ed25519	24h TTL	V8 Isolate
Encryption at rest	PKI vault signatures	Ephemeral session keys	Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

```
https://edge.vinkius.com/{token}/mcp
```

Claude · Cursor · VS Code · Windsurf · Grok · Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

06 — Honeytoken Trap System

Phantom credentials are injected into isolated environments. If a honeytoken is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1) Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

> Get started at **cloud.vinkius.com** — connect your AI agent in under 60 seconds.

GoTo Connect MCP

12 tools available
Cloud-hosted on Vinkius

This MCP connects your company's entire GoTo communication system to your AI workflow. You no longer need to jump between the chat window, a separate phone app, and your CRM just to manage basic client interactions. Instead, you talk to your agent using natural language. Need to know if a prospect called yesterday? Just ask for the call records. Want to send a quick follow-up text right after logging a meeting? The MCP handles it. It lets you check recent voicemails or look up which extensions are active among staff members. All this data is now accessible through your preferred client, and Vinkius makes sure everything connects cleanly into your existing work process.

Core Capabilities

01 — Check communication history

List detailed call histories for any user or retrieve records for a single specific call.

02 — Manage text messages

Send SMS texts to clients and view the full conversation history directly through your agent.

03 — Handle voicemails

List recent voicemails, check if they have been transcribed, and manage them programmatically.

04 — Manage contacts and users

Search for company contacts or retrieve details about specific user accounts and their assigned devices.

One Click on Vinkius — From Prompt to Execution

Available at **vinkius.com/mcp/goto-connect** — connect your AI agent in three steps.

01 Subscribe to this MCP on Vinkius and input your GoTo OAuth Client ID and Secret from the developer portal.

02 Complete the secure authorization flow so your agent can access your company's communication data.

03 Start asking questions in your AI client. Your agent uses the connected tools to retrieve call records, send SMS messages, or manage contacts.

The bottom line is you get a single, conversational pane of glass for all your business communications data.

Built For

This MCP is critical for customer support agents and sales reps who spend too much time switching between multiple applications to handle simple client needs. It's perfect for the ops engineer tired of manually checking call logs, texting follow-ups, or verifying user status across five different dashboards.

Customer Support Agent

Needs to look up a client's entire communication history—calls, voicemails, and texts—in one go before they even start talking.

Sales Representative

Requires the ability to send an immediate SMS follow-up or log call details directly into the workflow after a client meeting.

IT Administrator

Must quickly verify which devices are assigned to a user extension, or check if a specific user account is active in the system.

What Changes When You Connect

01 Stop opening the desktop app. You can use natural language to retrieve call histories or check voicemails without ever leaving your chat interface.

02 Improve follow-up speed by instantly sending an SMS via the send_sms tool right after logging a call in your CRM, keeping client communication centralized.

03 Never wonder if a user is active again. Use list_users and get_user to quickly verify account status or check device assignments for IT audits.

04 Get context immediately. Instead of manually checking multiple tabs, you can ask the agent to gather all recent call records for a customer in one query.

05 Simplify contact maintenance. You can use create_contact to add new client details and list_contacts to pull up existing data instantly.

Real-World Applications

Checking on a key account before a call

A support agent needs to know if the client called back last week. The agent asks the AI client to get_call_records for that client's number, immediately seeing if calls were made and checking associated list_sms_messages for context.

Logging a quick follow-up after a sales call

A sales rep just finished talking to a prospect. They ask the agent to send an SMS message using send_sms, confirming the meeting time and keeping their CRM updated with the communication proof.

Auditing staff device access

An IT admin needs to verify which devices are active for a specific employee. They use list_devices against the user's account details, quickly confirming if the laptop or desk phone is in use.

Handling missed client communication

A customer service rep receives an inquiry about a voicemail left last week. The agent uses list_voicemails to check for messages and get_voicemail to review the transcription summary instantly.

Patterns to Avoid

Switching between apps

✗ AVOID

The user has to open the GoTo desktop app, navigate to 'Call History,' then copy the phone number, and finally switch to their CRM just to log notes. This takes 45 seconds.

✓ INSTEAD

Instead of opening multiple programs, ask your agent to get_call_records or list_sms_messages for that client's ID. The data flows into your conversation immediately.

Manual contact entry

✗ AVOID

A rep talks to a new lead and has to manually open the CRM, search for the person, and type in every detail like phone numbers and email addresses.

✓ INSTEAD

Use create_contact. Simply tell your agent to add the new client's details; it handles the structure and saving automatically.

Blindly calling voicemail

✗ AVOID

The user logs into GoTo, sees a list of voicemails, but then has to click on each one individually and transcribe manually to figure out if they need to follow up.

✓ INSTEAD

Use list_voicemails first. You can check the transcription status before you even listen, saving time and giving you immediate context.

The Right Fit

You must use this MCP if your daily job requires frequent interaction with GoTo Connect data—meaning call logs, SMS threads, or voicemail messages are integral to completing a task. Don't use it if you only need general CRM contact management; in that case, a standalone contact tool might suffice. However, if you manage communications and contacts together, this is your solution. If you just need raw text generation or pure code execution without external data hooks, you don't need this at all. This MCP bridges the gap between conversational AI and real-time business telephony actions.

The friction of modern communication stacks

Right now, managing a single client interaction means juggling four different screens: your CRM for notes, your phone app for calls, the messaging platform for texts, and sometimes a separate voicemail panel. You spend more time clicking between tabs than actually helping the customer.

With this MCP, you talk to your agent instead of opening apps. The task remains the same—getting context on the client's last interaction—but now you simply ask. Your agent retrieves all necessary call records and message histories right into your conversation.

GoTo Connect MCP: Centralizing Communication Data

The tedious manual steps of opening the GoTo app, pulling up a user's details via list_users, checking their call history with get_call_records, and then manually cross-referencing that data are gone. Everything is conversational.

You don't just access data; you act on it. You check voicemails, send messages, and create contacts—all in one seamless flow powered by your agent.

GoTo Connect: 12 Tools for Communications

Use these twelve tools to handle everything from creating new client records to listing full communication histories through your AI agent.

#	TOOL	DESCRIPTION
01	`create_contact`	Creates and adds a new contact record into your company's directory.
02	`get_call_record`	Retrieves detailed information for one specific phone call that occurred in the system.
03	`get_call_records`	Lists the full history of calls made or received by a designated user.
04	`get_me`	Pulls and displays personal details for the user who is currently logged into GoTo Connect.
05	`get_user`	Fetches specific account details for any user within your organization.
06	`get_voicemail`	Gets the contents and status of a single, specified voicemail message.
07	`list_contacts`	Retrieves a list of contacts associated with the current user's profile.
08	`list_devices`	Lists all communication devices that are currently assigned to a specific user account.
09	`list_sms_messages`	Retrieves a history of text messages sent and received by the designated user.
10	`list_users`	Provides an overview list of all active users within your GoTo Connect account.
11	`list_voicemails`	Lists recent voicemail messages for a user, allowing you to check their status.
12	`send_sms`	Sends an outgoing SMS message to a specified phone number via GoTo Connect.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U Show my recent call records.

Retrieving call history... Your last 3 calls were:
1. INBOUND from +1 (555) 123-4567 (Duration: 4m 12s)
2. OUTBOUND to +1 (555) 987-6543 (Duration: 12m 05s)
3. MISSED INBOUND from +1 (555) 555-5555

U Send a text from my number to +15551234567 saying 'Hi, our meeting is starting in 5 mins'.

Sending SMS... Success! The message 'Hi, our meeting is starting in 5 mins' has been sent to +1 (555) 123-4567.

U Check if an active voicemail remains for extension 202 unhandled.

Checking voicemails...
Yes, there is currently one untouched voice message (14 seconds long) originating from a classified client left at 9:00 AM.

Frequently Asked Questions

01 **Can I send an SMS message directly from the AI chat?**

Yes! Use the `send_sms` tool. Provide the sender number (one of your GoTo Connect numbers), the recipient's number, and the message body. The AI will send the text on your behalf.

02 **How do I check my missed calls or voicemails?**

First, you can use `get_me` to confirm your User ID. Then, use `get_call_records` to view your call history (including missed calls) or `list_voicemails` to see if anyone left a message.

03 **Is it possible to lookup extensions for active users?**

Yes. Using the directory management tools, you can actively search for any colleague by name or department to fetch their direct extension securely.

Go Live in 60 Seconds

Get your connection token from **cloud.vinkius.com**, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add `"goto-connect": { "url": "…" }`
Windsurf	MCP Settings → `mcp_settings.json` → Add endpoint URL
ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

- Ask ChatGPT
- Ask Claude
- Ask Perplexity
- Ask Gemini
- Ask Grok

READY TO CONNECT

GoTo Connect is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

Start at cloud.vinkius.com →

vinkius.com · support@vinkius.com

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