

MCP SERVER

NO CODE

CLOUD HOSTED

Guidewire ClaimCenter MCP

Get a full audit of any claim, instantly.

Guidewire ClaimCenter MCP connects your insurance claims management workflow directly into any AI agent. You can track claim status, monitor financial exposures, and audit activities—all without logging into the core system. This MCP handles everything from listing all active claims to pulling internal notes and contact details using natural conversation.

F Quality Score 3.6/100

claims-management

property-casualty

risk-assessment

insurance-operations

case-management

exposure-tracking



The infrastructure that powers AI agents in the real world.



Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Guidewire ClaimCenter MCP

8 tools available

Cloud-hosted on Vinkius

Managing a complex insurance claim means juggling dozens of screens: one for policy info, another for contacts, and yet another just for documents. With this MCP, you connect your Guidewire ClaimCenter account to any AI agent and bring all that data into one chat window. You talk to your AI client—about the specific claim number, who needs a call, or what the total exposure risk is—and it pulls the answers instantly. The system retrieves detailed information on claims, associated users, uploaded documents, and internal notes across the board. Because this MCP lives in the Vinkius catalog, you get access to all these functions from one connection point, letting your agent perform deep audits or quick data lookups without you ever having to open the main Guidewire application. It's like having a full audit report generator built right into your chat interface.

Core Capabilities

01 — Get specific claim details

Retrieve all core metadata, including policy numbers and current status, for any single insurance claim.

02 — List all active claims

Generate a list of every historical or currently open insurance claim in the system.

03 — Check financial exposures

Access and review detailed exposure volumes associated with a specific claim number.

04 — Review claim activities and tasks

See all logged actions, updates, and pending tasks across the entire claims portfolio.

05 — Audit documents and notes

List every file uploaded or internal note written for a particular claim number.

06 — Find contacts and users

Pull rosters of key personnel, including claimants, vendors, adjusters, and core system users.

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/guidewire-claimcenter — connect your AI agent in three steps.

- 01 First, subscribe to this MCP on Vinkius.
- 02 Next, provide your ClaimCenter Cloud API Username, Password, and Instance URL credentials.
- 03 Finally, your AI client accesses the tools, allowing you to query claim data through natural conversation.

The bottom line is that you get a unified view of complex claims data without needing to navigate multiple internal applications or tabs.

Built For

This MCP is for claims adjusters and managers who are sick of jumping between the main Guidewire portal, shared drives, and task lists just to get a full picture of a file. It's built for people whose day involves synthesizing data from multiple sources quickly.

Claims Adjuster

Uses this MCP to track the status of open claims, review recent activities, and check contacts without leaving their chat interface.

Claims Manager

Runs audits on entire claim groups, checking exposure volumes and reviewing team task lists across multiple files in one go.

Support Operations Analyst

Quickly looks up policy references or document history for a claimant while assisting them over the phone or chat.

What Changes When You Connect

- 01 Audit an entire case from one chat. Instead of manually pulling details for ten claims using different screens, you can ask your agent to list all claims and then drill down into specifics like the `list_claim_exposures` for each one.

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- 02** Reduce manual data gathering. To check history, you don't have to open a claim and scroll through pages of notes. You just ask your agent to use `list_claim_notes` , and it compiles the full internal commentary instantly.
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- 03** Consolidate contact info. When a client calls asking for a vendor number or claimant email, you can immediately run `list_claim_contacts` instead of searching multiple directories.
-
- 04** Visibility into team progress. Need to know what everyone's working on? Run `list_claim_activities` to get an instant, accurate overview of tasks and who owns them across all files.
-
- 05** Cross-reference core data points. You can use `get_claim_details` first to pull the policy number, and then immediately feed that number into `list_claim_documents` to verify necessary file uploads.
-
- 06** Manage personnel details without logging in. Quickly access who's on your team or who worked on a specific case using `list_claimcenter_users` .
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Real-World Applications

Determining claim completeness

A support analyst needs to know if all necessary paperwork exists for an old file. They ask their agent to use ``get_claim_details``, then follow up by running ``list_claim_documents`` and ``list_claim_notes`` against the retrieved claim ID, instantly confirming whether the required documents were uploaded.

Onboarding a new adjuster

A trainer wants to show a new hire how claim files are structured. They ask their agent to use ``list_claimcenter_users`` first, then ask the agent to pull ``list_claim_contacts`` for a sample file, demonstrating where all stakeholder data lives.

Assessing risk for a large portfolio

A claims manager needs to audit 50 open files. Instead of opening them one by one, they ask their agent to run ``list_claimcenter_claims`` and then iterate through the results using ``list_claim_exposures``, getting an immediate risk summary for all 50.

Quickly finding who owns a task

A team lead is checking on bottlenecks. They ask their agent to use ``list_claim_activities``, immediately seeing which tasks are pending and identifying the assignee without needing to access the core system.

Patterns to Avoid

Manually cross-referencing data

X AVOID

Opening Claim A, copying the policy number; opening Claim B, pasting the policy number; then switching tabs to find associated contacts and documents. This is slow, error-prone, and involves jumping between five different screens.

✓ INSTEAD

Instead of clicking around, ask your agent to use ``list_claimcenter_claims`` to get a list of relevant files, and then for each file, call out the data points you need (e.g., 'For claim X, give me the contacts and exposures') using specific tools.

Searching by keyword only

X AVOID

Typing 'liability' into a search bar in the main Guidewire portal, which often returns incomplete records or requires filtering through multiple tabs to find related documents.

✓ INSTEAD

Use ``list_claim_exposures`` and follow up with ``get_claim_details``. This forces the system to pull the exact data type you need—the exposure details—and gives a clean, single answer.

Relying on emails for status updates

X AVOID

Having to track down old claim statuses by searching through decades of email threads and attachments. The information is buried and inconsistent.

✓ INSTEAD

Ask your agent to use ``list_claim_activities`` first. This pulls the official, centralized log of actions taken on the file, giving you a verifiable timeline.

The Right Fit

Use this MCP if your primary need is *read-only data retrieval* and auditing across complex claim files. If you need to check who was involved, what documents exist, or what exposures are attached, this tool works perfectly. However, don't use it if you actually need to modify records—for example, if you need to update a policy number, change the status from 'Open' to 'Closed', or add a new internal note. For those actions (writes), you'll need an MCP that specifically exposes write capabilities; this one is strictly for viewing and reading data via tools like `list_claimcenter_claims` and `get_claim_details`. If your goal is simply to look up contact info, this MCP handles it well with `list_claim_contacts`; if you just want a quick list of files, the dedicated document tool will be faster.

The constant tab-switching nightmare

Today, checking on a claim means opening the Guidewire portal. You might need one tab for general details, another to pull contact information, a third to see recent activities, and then maybe three more just for documents and notes. If you're auditing ten claims, that's at least fifty clicks, copying numbers, and pasting them into a spreadsheet.

With this MCP, the process collapses. You talk to your AI client: 'Give me the current status and all exposures for claim 123.' It executes `get_claim_details` and `list_claim_exposures`, pulls both answers together, and gives you a clean, structured answer immediately.

Get ClaimData Management via the Guidewire ClaimCenter MCP

The biggest time sink is piecing together who knows what. You have to check separate sections for user rosters, then search another area for documents, and cross-reference a third list just to see if the right people saw the files.

This MCP consolidates that intelligence. By running tools like `list_claimcenter_users` and pairing it with `list_claim_documents`, your agent connects all those data points into one narrative response. You get total visibility without the effort.

Guidewire ClaimCenter: 8 Tools for Claims Data Management

Use these tools within your AI agent to retrieve specific data points from Guidewire ClaimCenter, including claims lists, contacts, exposures, and internal notes.

#	TOOL	DESCRIPTION
01	<code>list_claim_activities</code>	Lists all tasks and actions logged against any claim file.
02	<code>list_claimcenter_claims</code>	Retrieves a list of every insurance claim in Guidewire ClaimCenter.
03	<code>list_claim_contacts</code>	Pulls shared contact information for claimants, vendors, and service providers.
04	<code>list_claim_documents</code>	Lists all files uploaded to a specific claim folder.
05	<code>list_claim_exposures</code>	Retrieves the financial exposures linked to one particular claim.
06	<code>list_claim_notes</code>	Lists all internal notes and comments left on a specific claim file.
07	<code>list_claimcenter_users</code>	Provides a list of system users, including adjusters and core staff members.
08	<code>get_claim_details</code>	Gets comprehensive information for one specific claim file.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all claims with a status of 'Open' in ClaimCenter.



Retrieving your open claims... I found 5 items: Claim #000-01-0001 (Auto), #000-01-0002 (Property), and 3 others. Would you like to see the details for any of these?

U Show me the exposures for claim '000-01-0001'.



Checking exposures for claim 000-01-0001... There are 2 active exposures: 1 for 'Vehicle Damage' (Adjuster: John Doe) and 1 for 'Liability' (Adjuster: Jane Smith).

U Who is the primary contact for claim '000-01-0002'?



Retrieving contacts for claim 000-01-0002... The primary contact is Mark Miller (Claimant). I can provide his phone number or email if needed.

Frequently Asked Questions

01 How do I use the `list_claimcenter_claims` tool in Guidewire ClaimCenter?

You simply ask your AI client to 'List all active claims.' The MCP runs `list_claimcenter_claims` and returns a paginated list of every claim number, allowing you to select which one you want to investigate next.

02 Does Guidewire ClaimCenter MCP allow me to update claims?

No. This MCP is designed for reading data only. You can use it to pull details and audit notes, but you cannot change statuses or add documents through this connection.

03 What information does list_claim_exposures provide?

It provides financial exposure volumes linked to a specific claim number. You can ask your agent for the exposures and it will detail what risks are attached, who they relate to, and their current status.

04 Can I find contacts using list_claim_contacts?

Yes. This tool pulls all shared contact details for a given claim, including the primary claimant, any vendors involved, or third-party providers who handled the case.

05 How can I check internal notes on an old file with list_claim_notes?







You prompt your agent to 'Show me all internal notes for claim X.' The MCP uses `list_claim_notes` and compiles a full chronological view of every note left by any user.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
 Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
 Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
 VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add <code>"guidewire-claimcenter": { "url": "..." }</code>
 Windsurf	MCP Settings → <code>mcp_settings.json</code> → Add endpoint URL
 ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
 Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

-  **Ask ChatGPT** 
-  **Ask Claude** 
-  **Ask Perplexity** 
-  **Ask Gemini** 
-  **Ask Grok** 

READY TO CONNECT

Guidewire ClaimCenter is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and
start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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