

MCP SERVER

NO CODE

CLOUD HOSTED

Mercado Livre Interactions MCP

Manage Seller Communications & Metrics Instantly

Mercado Livre Interactions gives your AI client full control over managing seller communication and performance data on Mercado Livre. Quickly get answers to unanswered buyer questions, track real-time reputation scores, and view detailed metrics like late shipments or cancellations—all from a single conversation.

A+ Quality Score 100/100

seller-reputation

buyer-communication

customer-service

performance-metrics

q-and-a



The infrastructure that powers AI agents in the real world.



Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Mercado Livre Interactions MCP

5 tools available

Cloud-hosted on Vinkius

Managing sales across major marketplaces means dealing with constant streams of messages, performance alerts, and customer questions. This MCP centralizes all that data so your agent doesn't just talk about selling; it actually manages the process for you. You can instantly list unanswered buyer queries and draft replies, or pull up a complete message history tied to a specific sale. Need to know if things are going well? Check your current seller reputation level and view performance metrics detailing cancellations or claim rates. Accessing all this data is simple: just connect through Vinkius's catalog and let your AI client handle the rest. It's about making sure you always respond fast and keep those sales moving.

Core Capabilities

01 — Resolve Buyer Questions

The agent sends replies to specific buyers based on their submitted questions.

02 — Audit Seller Status

Retrieve your current seller reputation status and associated performance metrics.

03 — Review Order Communications

Pull up the full conversation log for any single, completed sale.

04 — Analyze Performance Data

Generate detailed reports on operational performance, like shipment delays or claim rates.

05 — Identify Pending Inquiries

List all unanswered questions submitted by buyers for your products.

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/mercado-livre-interactions — connect your AI agent in three steps.

- 01** Subscribe to this MCP and provide your Mercado Livre OAuth2 Access Token credentials.
- 02** Direct your AI client to perform an action, like asking it to 'check my late shipment rates' or 'answer the buyer about the charger'.
- 03** The agent executes the necessary calls and returns structured data—whether it's a list of unanswered questions or a success message confirming a reply.

The bottom line is that your AI client uses these tools to talk directly to Mercado Livre, letting you get real-time operational data without opening any dashboards.

Built For

E-commerce sellers who are drowning in order management. This MCP is for the brand manager tired of manually checking five different tabs—the dashboard, the messaging system, and the reputation score card—just to figure out if they're doing okay.

E-commerce Seller

You use this MCP to ensure quick response times by listing unanswered questions or sending replies directly from your agent. You also check your seller reputation level before a big sale.

Support Team Lead

You rely on the tool to pull up message history for specific orders, quickly checking communications logs without navigating through complicated order IDs.

Brand Manager

You monitor overall performance metrics and track unanswered questions across multiple product lines to maintain high operational standards.

What Changes When You Connect

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- 01** Stop manually checking dashboards for performance data. Use `get_metrics` to instantly pull detailed reports on late shipments, cancellations, and claim rates.

 - 02** Never miss a buyer query again. The tool lets you use `get_questions` to list all unanswered questions, so your agent can draft and send replies via `answer_question`.

 - 03** Keep your brand managers in the loop by checking your seller reputation using `get_reputation`. You always know if you're maintaining that 'Green' status needed for peak sales.

 - 04** Need context on a specific order? Use `get_messages` to pull up the entire communication log, giving your support team instant access to the full history of interactions.

 - 05** Cut down response time significantly. Your AI client handles both checking unanswered questions (`get_questions`) and replying to them (`answer_question`), making customer service faster than ever.
-

Real-World Applications

Addressing a Product Inquiry

A buyer asks, 'Is this compatible with my old model?' Instead of searching through emails, you ask your agent to `get_questions`. You immediately see the query and use `answer_question` to send a definitive reply confirming compatibility.

Quarterly Performance Review

The brand manager needs a quick health check. The agent runs `get_metrics` and `get_reputation` in sequence, providing an executive summary: 'Late shipments are 2%, but your overall reputation is solid.'

Post-Sale Support Audit

A customer complains about shipping delay. Your support team asks the agent to `get_messages` for that sale. They instantly pull up the full communication log, proving when the buyer was first notified of the delay.

Handling Mass Queries

You notice multiple buyers asking about warranty details. You use `get_questions` to compile all the unique inquiries into a list, allowing you to craft one master response and deploy it using `answer_question`.

Patterns to Avoid

Checking reputation in pieces

X AVOID

Opening the main dashboard, then clicking 'Seller Performance' to check metrics, and finally navigating to a separate tab just for your rating.

✓ INSTEAD

Instead of jumping between tabs, ask your agent to run `get_reputation`. This single tool gives you both the score and the detailed metric in one prompt.

Forgetting message context

X AVOID

Responding to a complaint without knowing what was said two weeks prior; having to search through dozens of emails.

✓ INSTEAD

Always use `get_messages` first. This ensures your agent pulls the complete communication log for that specific sale before you write a reply, keeping the conversation accurate.

Responding without checking status

X AVOID

Drafting a positive reply when the platform actually shows high cancellation rates.

✓ INSTEAD

Before responding to anything, always ask your agent to `get_metrics`. This gives you the cold hard numbers on cancellations or late shipments so your message is accurate.

The Right Fit

Use this MCP if your primary bottleneck is accessing and synthesizing performance data from Mercado Livre. You need a single point of truth that handles communication (`get_questions`, `answer_question`) *and* operational metrics (`get_metrics`, `get_reputation`). Don't use it if you just need to list basic products or check inventory—you'll be better off with a dedicated catalog tool. Also, don't try to write complex financial reports; this MCP gives performance snapshots, not deep accounting data. It excels at the 'how did we do?' and 'what are customers asking?' questions.

The constant chore of checking your marketplace dashboard

Right now, keeping up with sales means jumping between tabs: you check the main dashboard for a quick glance at late shipments. Then, you click into the messaging section to see if anyone asked questions that need an answer. If you're looking at performance, you have to switch to another tab just to find your reputation score.

With this MCP, all of that friction disappears. You tell your agent exactly what data you need—whether it's a list of unanswered buyer queries or the full message history for one order. The AI handles the clicks and the data retrieval instantly.

Get seller reputation status with `get_reputation`

Before, you'd have to manually navigate through multiple pages or wait for a summary email just to see if your 'Green' status was still safe. You were always hoping the system didn't hide the crucial performance details.

Now, running `get_reputation` provides an immediate, concrete answer about your standing. It gives you the level and the supporting metrics right away. That's control.

Mercado Livre Interactions: 5 Tools

These tools allow you to perform specific actions across the Mercado Livre platform, letting your agent gather data or send messages when you ask it to.

#	TOOL	DESCRIPTION
01	<code>answer_question</code>	Sends a reply directly back to the buyer regarding their specific question.
02	<code>get_messages</code>	Retrieves all communication messages exchanged for a single, specific sale.
03	<code>get_metrics</code>	Pulls detailed reports on seller performance metrics like cancellation rates and late shipments.
04	<code>get_questions</code>	Lists all current unanswered buyer questions, optionally filtering by a specific item ID.
05	<code>get_reputation</code>	Checks your current seller reputation level and related scoring metrics.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U Show me my unanswered questions.



Found 2 unanswered questions: 1. 'Does it come with a charger?'. 2. 'Is it compatible with iPhone 15?'.

U Answer question 999 with 'Yes, it includes the original charger.'



Answer sent successfully! The buyer will receive a notification.

U Check my seller reputation and metrics.



Reputation Level: Green (MercadoLíder). Metrics: Late shipments 2%, Cancellations 1%, Claims 0.5%.

Frequently Asked Questions

01 How do I check my unanswered questions using Mercado Livre Interactions?

You use the `get_questions` tool. You can run it generally to see all pending queries, or you can pass a specific item ID if you only want to filter by one product.

02 Can I reply to buyers using Mercado Livre Interactions?

Yes, the `answer_question` tool lets your agent draft and send replies directly back to the buyer. You just tell it what you want to say, and it handles the sending process.

03 What metrics does get_metrics provide?

get_metrics provides detailed operational data. This includes things like late shipments percentage, cancellation rates, and claim statistics, helping you see exactly where your performance is slipping.

04 Does Mercado Livre Interactions only show general metrics?

No, it's much more specific than that. You can use get_messages to pull up the exact communication log for a single sale, giving you granular order details.

05 If I check my reputation using Mercado Livre Interactions, what do I get?







The get_reputation tool gives you your current seller level (like Green or Yellow) and the core metrics that determine that standing. It's a quick health check for your shop.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
 Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
 Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
 VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add <code>"mercado-livre-interactions": { "url": "..." }</code>
 Windsurf	MCP Settings → <code>mcp_settings.json</code> → Add endpoint URL
 ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
 Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

-  **Ask ChatGPT** 
-  **Ask Claude** 
-  **Ask Perplexity** 
-  **Ask Gemini** 
-  **Ask Grok** 

READY TO CONNECT

Mercado Livre Interactions is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and
start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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