MCP SERVER | NO CODE | CLOUD HOSTED

Mews MCP

Manage Reservations, Guests, and Billing Instantly

Mews MCP gives your hotel staff conversational access to every core operation—reservations, billing, room status, and guest profiles. Instead of clicking through multiple dashboards, your agent handles complex tasks like checking today's check-ins, verifying a guest's full financial history, or getting real-time housekeeping updates just by talking to it.

A+ Quality Score 98.33/100

property-management | reservations | hotel-management | guest-experience | cloud-pms

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vinkius.com/mcp/mews

SCAN TO VIEW

The infrastructure that powers AI agents in the real world.

Vinkius connects AI to the world's software through secure, enterprise-grade infrastructure — enabling real-world execution at scale, built on the Model Context Protocol (MCP).

Your AI Connections Run Through Vinkius Cloud

The world's largest managed MCP catalog

Vinkius is the cloud infrastructure where AI agents connect to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

> *The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.*
>
> — Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256	Ed25519	24h TTL	V8 Isolate
Encryption at rest	PKI vault signatures	Ephemeral session keys	Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

```
https://edge.vinkius.com/{token}/mcp
```

Claude · Cursor · VS Code · Windsurf · Grok · Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

06 — Honeytoken Trap System

Phantom credentials are injected into isolated environments. If a honeytoken is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1) Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

> Get started at **cloud.vinkius.com** — connect your AI agent in under 60 seconds.

Mews MCP

12 tools available
Cloud-hosted on Vinkius

Connecting Mews to any AI client turns your front desk into an intelligent concierge. You stop navigating separate modules for bookings, payments, and room status. Your agent handles the complexity of hotel operations through natural conversation, giving you immediate answers about everything from today's expected arrivals to a guest's full billing history. Whether you manage rooms, handle check-ins, or crunch revenue numbers, all operational data is centralized. This MCP means your AI client can pull together information—like combining a reservation with the room's current status and the guest's loyalty tier—and present it as one coherent answer. You connect this Mews MCP through Vinkius, giving your agent access to thousands of industry tools so you never have to switch contexts again.

Core Capabilities

01 — Check daily arrivals

Retrieve comprehensive details on all guests checking in or out within a specified date range.

02 — Search detailed guest profiles

Pull up full customer records, including contact info, loyalty status, past stays, and any noted preferences or allergies.

03 — Review financial transactions

Generate a complete picture of a guest's finances by listing all charges, payments made, and outstanding balances.

04 — Get real-time room status reports

List the current status of every hotel room, noting if it is clean, occupied, or out of order.

05 — Analyze rate availability and pricing

Check available room types and their associated rates while considering specific booking rules and restrictions.

One Click on Vinkius — From Prompt to Execution

Available at **vinkius.com/mcp/mews** — connect your AI agent in three steps.

01 You ask your agent a natural language question, like 'What's the status of rooms on the third floor?'

02 The MCP intercepts that request, identifies the specific data needed (like room listing or housekeeping status), and runs the necessary tool calls against Mews.

03 Your agent receives structured, up-to-date data from Mews and formats it into a plain English answer for you.

The bottom line is that your AI client handles all the back-end API calls so you just get an instant conversation reply instead of opening 10 different tabs.

Built For

This MCP is for hotel operations staff and management who are tired of context switching. It helps the front desk agent stop hunting across multiple screens to piece together a guest's history, and it gives revenue managers instant access to deep operational KPIs without writing SQL queries.

Front Desk Agent

Uses this MCP to quickly check today's arrivals using get_reservations, search for specific guest profiles with search_guests, and confirm room assignments.

Revenue Manager

Accesses rate plans (list_rates) and analyzes occupancy trends to project the Average Daily Rate without leaving their desk.

Housekeeping Supervisor

Gets a real-time overview of all rooms using list_rooms, prioritizing cleaning tasks based on guest arrivals or maintenance needs.

What Changes When You Connect

01 Never guess a guest's status again. Your agent uses search_guests to instantly pull up their profile—including loyalty tier, allergies, and past stay history—so you can personalize service immediately.

02 Cut down on billing disputes. Instead of opening multiple tabs, your agent runs list_bills and list_payments to give a full financial ledger for any guest in seconds.

03 Stay ahead of housekeeping emergencies. By calling list_rooms, you get a real-time status dashboard that shows which rooms are clean, dirty, or out of order across the whole property.

04 Improve revenue decisions on the fly. You can cross-reference rate plans using list_rates and check group bookings with list_room_blocks to advise managers on optimal pricing strategies.

05 Process complex check-ins effortlessly. By combining get_reservations, search_guests, and get_guest tools, your agent provides a single morning briefing that covers arrivals, VIP status, and room assignments.

Real-World Applications

Handling an unexpected group inquiry

A sales team needs to know if they can book 20 rooms next quarter. They ask their agent, which calls list_room_blocks and list_rates. The agent instantly verifies availability for the specific dates while also checking pricing restrictions.

Preparing a VIP guest check-in

The front desk agent needs to know everything about a high-tier guest arriving today. They use search_guests and get_guest, which pulls up loyalty details and past preferences, allowing the agent to flag special touches needed before arrival.

Solving a billing dispute

A guest claims they were overcharged for a dinner service. The agent runs list_bills and checks it against list_payments, immediately pinpointing the charge date and comparing it to settled payments so staff can correct the ledger.

Morning operations briefing

The general manager asks, 'Who are our VIP arrivals today?' The agent uses get_reservations and gets_reservation, summarizing all key details—including room type and group affiliation—in one report.

Patterns to Avoid

Manually checking dashboards

✗ AVOID

Staff waste time clicking through the reservations dashboard to find today's VIP arrivals, then switching to the housekeeping board to check room 401's status. This process takes five minutes of manual clicks.

✓ INSTEAD

Ask your agent directly: 'Show me all reserved rooms for arrivals today and confirm their cleaning status.' The MCP combines get_reservations with list_rooms to give a single, actionable summary.

Guessing financial data

✗ AVOID

A manager needs to know the total amount paid by a guest but can't find it because payments are recorded in different modules. They end up emailing finance for a manual report.

✓ INSTEAD

Ask your agent: 'What is the full payment history for John Smith?' The MCP uses list_payments and list_bills to compile the entire financial record immediately.

Ignoring rate rules

✗ AVOID

A booking agent quotes a price but doesn't know if that rate is available today or if it has restrictions. They risk overbooking or under-quoting.

✓ INSTEAD

Ask your agent: 'What are the best rates for next month?' The MCP uses list_rates to show current pricing and any associated availability rules, ensuring accuracy.

The Right Fit

Use this Mews MCP if your primary bottleneck is data access speed. If you need to combine five different pieces of hotel information—like linking a specific reservation (get_reservation) to the guest's profile (search_guests), and then cross-referencing that with the room's status (list_rooms)—in one conversation, this MCP

solves it. Don't use it if you only need to write simple reports; those can be handled by basic reporting tools. However, if your core pain is coordinating disparate data points into a single, conversational narrative, then Mews is the clear choice.

The Pain of Context Switching in Hotel Operations

Right now, when you need to know about a guest's full story—from their booking to their bill and room status—you have to jump between five different screens. You check the reservations tab for arrivals, click into the guest profile just for preferences, switch over to the billing module to see if they paid, then go back to housekeeping to confirm the room is ready. It's tedious clicking and copying data.

With this MCP, you just talk to your agent. Instead of five manual clicks, you ask a single question like, 'What's the status for VIP guest Jane Doe?' Your agent handles all those internal jumps, pulling together everything—the booking details from get_reservations, the profile info from search_guests, and the room status from list_rooms—and giving you one clean answer.

Mews MCP gives you instant financial visibility.

Before this, checking a guest's finances meant running separate reports: first pulling the bill using list_bills, then going to payments to see what cleared. You often had to manually reconcile dates and amounts in a spreadsheet just to confirm if everything matched up.

Now, your agent handles it all. Ask for 'the full financial summary.' The MCP uses list_bills and list_payments together, providing a unified view of charges vs. payments instantly. It’s that much faster and way more reliable.

Mews MCP: 12 Tools for Operations

These tools give your AI agent direct access to every core function of the Mews property management system, letting you manage everything from billing to room status through natural conversation.

#	TOOL	DESCRIPTION
01	get_reservations	Retrieves hotel booking information for a specific date range, detailing who is arriving and staying.
02	list_bills	Shows the complete financial history of a guest by listing all incurred charges and services.
03	list_payments	Retrieves records of payments, including amounts, dates, and whether they have been settled.
04	get_property_info	Pulls core operational settings and configuration data for the entire hotel property.
05	get_reservation	Fetches full details for a single, specified reservation using its unique ID or booking reference.
06	search_guests	Finds a guest's comprehensive profile, including contact information, loyalty status, and past stay records.
07	get_guest	Retrieves the complete profile data for one specific hotel guest.
08	list_rooms	Lists all rooms in the property and their current status, helping staff know what's vacant or occupied.
09	list_room_blocks	Checks for large blocks of rooms that are reserved for groups over a specific date range.
10	list_rates	Displays available room rate plans, including pricing and rules on when those rates apply.
11	list_services	Lists all extra hotel services offered to guests, such as spa treatments or airport transfers.
12	list_outlet_items	Provides a list of items sold through point-of-sale outlets, along with their pricing and categories.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U Who is checking in today and are there any VIP guests?

🏨 **Today's Check-ins — Oct 18**

📊 **12 arrivals** | 3 VIP | 2 groups

VIP Arrivals ⭐
- **Sir James & Lady Henderson** — Presidential Suite 801
💎 Platinum loyalty | 14 past stays | $127,000 LTV
🍾 Pre-arrival: champagne, flowers, late check-out

- **Dr. Sarah Chen** — Deluxe King 412
💎 Gold loyalty | Business travel
🚗 Airport transfer confirmed 14:30

Group: Acme Corp Retreat (8 rooms)
- Arriving 15:00-17:00 | Conference Room B reserved
- Contact: Maria Lopez, VP Operations

U Show me the housekeeping status for the 3rd floor.

On the 3rd floor: 12 rooms are Clean and Inspected, 5 rooms are Dirty (currently occupied), and Room 304 is Out of Order due to a plumbing issue. Housekeeping should prioritize Room 310 which has a VIP arrival at 2:00 PM.

U What is our average daily rate (ADR) for this weekend?

The projected Average Daily Rate (ADR) for this upcoming Friday to Sunday is $245. This is driven by high demand and strong performance in our premium suite categories.

Frequently Asked Questions

01 **How does the Mews MCP help with check-ins?**

The Mews MCP helps by combining get_reservations and search_guests to give you a comprehensive morning briefing. You can instantly see who is arriving, their loyalty status, and what special notes are attached to their profile.

02 **Can I use the Mews MCP to find out room availability?**

Yes, you can use list_rooms to check real-time occupancy. You can also run list_room_blocks if you need to know about large group reservations coming up.

03 **What information does the get_guest tool provide?**

The get_guest tool pulls all known data on a guest, including their contact info, loyalty tier, past stays, and any noted preferences or allergies for staff to be aware of.

04 **Is the Mews MCP better than just using the native dashboard?**

The benefit is context. The native dashboard shows you data; this MCP uses your agent to interpret that data and deliver a synthesized answer, saving you clicks and time.

05 **Can I use list_outlet_items with Mews?**

Yes. You can use list_outlet_items to get pricing and categories for items sold at the hotel's point-of-sale, helping staff process charges accurately.

Go Live in 60 Seconds

Get your connection token from **cloud.vinkius.com**, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add `"mews": { "url": "…" }`
Windsurf	MCP Settings → `mcp_settings.json` → Add endpoint URL
ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

- Ask ChatGPT
- Ask Claude
- Ask Perplexity
- Ask Gemini
- Ask Grok

READY TO CONNECT

Mews is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

Start at cloud.vinkius.com →

vinkius.com · support@vinkius.com

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