

MCP SERVER

NO CODE

CLOUD HOSTED

Outseta MCP

Manage your entire customer lifecycle from one conversation.

Outseta MCP connects your AI client directly to Outseta's entire backend. Manage CRM contacts, track subscriptions, create support tickets, and handle billing inquiries—all in one conversation thread. It lets you operate your full SaaS stack without leaving your chat window.

A+ Quality Score 100/100

outseta

saas-api

billing-automation

crm-orchestration

subscription-management

help-desk-api



The connectivity layer between AI and the world's software.



Vinkius sits between AI and every application. All communication passes through Vinkius Cloud via the Model Context Protocol (MCP) — with governance, observability, and security at every layer.

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the connectivity layer where AI connects to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Outseta MCP

12 tools available

Cloud-hosted on Vinkius

This MCP gives your agent control over every part of your SaaS business. You can talk to it like a dedicated operations lead, telling your AI client exactly what data you need: which customers are active, who needs support, or if billing failed last month. It pulls information from your CRM records, tracks current subscriptions and plans, and even manages help desk tickets right in the chat. This means no more jumping between Outseta's separate tools for invoicing, marketing, and customer management. By connecting through Vinkius, you get a unified view of your entire business health, allowing you to retrieve everything from basic contact details to complex revenue summaries using natural conversation.

Core Capabilities

01 — Manage Customer Contacts

Create new people or list existing contacts and company accounts in the CRM.

03 — Handle Support Requests

Create new support tickets or list historical support records using simple prompts.

02 — Check Billing Health

List all active subscriptions, view billing invoices, and check which plans are currently running.

04 — View Business Activity

Get a clear overview of recent account activity and the current user profile details.

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/outseta — connect your AI agent in three steps.

- 01 Subscribe to this MCP on Vinkius and provide your Outseta Subdomain, API Key, and Secret Key.
- 02 Connect your preferred AI client (like Cursor or Claude) to the MCP integration point.
- 03 Tell your agent what you need—for example, 'List all people in the CRM who haven't logged in this quarter.' The tool executes the request and brings back structured data.

The bottom line is that your AI client treats Outseta like a single database, letting you ask complex operational questions without needing to know any API calls or platform navigation.

Built For

This MCP is built for founders and operations teams who are sick of having too many tools. If your job involves cross-checking billing data against CRM records, you need this.

SaaS Founder

You use it to quickly check profitability summaries or monitor churn without opening multiple dashboards.

Customer Success Manager

You automate the creation of support tickets and track account health directly from chat, improving response times.

Operations Manager

You monitor organizational health by retrieving billing metadata or listing company accounts for compliance checks.

What Changes When You Connect

- 01 Don't lose time switching apps. You can manage the whole user journey—from listing people with `list_people` to checking their billing status using `list_subscriptions`, all within a single chat session.

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- 02 Improve data accuracy by ensuring your customer database is always current. Use `create_person` and `get_person` to write new contacts or pull specific details without manual data entry.

 - 03 Cut down on support response time. Instead of navigating the help desk section, you can generate a new ticket instantly with `create_ticket` just by telling your agent what happened.

 - 04 Keep financial oversight high. You immediately access revenue health by listing all invoices via `list_invoices` or checking which plans are in use using `list_plans`.

 - 05 Stay informed about platform performance. The MCP lets you see recent system activity through `list_activities`, giving you a quick operational snapshot.
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Real-World Applications

A customer calls with a billing dispute.

The Ops Manager asks their agent to check the account's subscription status and then list all invoices for the past quarter. The MCP pulls both the plan details (`list_subscriptions`) and the necessary financial records (`list_invoices`), allowing the manager to speak directly to the customer with accurate data.

Reviewing system health after an outage.

The Operations Manager tells the agent to list all recent activities (`list_activities`) and pull a summary of who has been active. This helps them quickly pinpoint when certain user profiles were last updated.

Onboarding a new high-value lead.

The founder uses the MCP to create a new contact immediately using `create_person`, then requests their full account details using `get_account`. This ensures that every piece of information is logged and ready for the sales team.

Following up on unresolved support issues.

The CS team member asks the agent to list all open tickets (`list_tickets`) and then uses `get_person` to pull details on the affected contact, ensuring they have both the ticket history and the contact profile ready.

Patterns to Avoid

Treating it like a simple CRM tool

✗ AVOID

Assuming you can just list all people and that's enough. You might miss crucial billing context, leaving your agent unable to answer questions about pricing or usage.

✓ INSTEAD

Always combine contact queries with financial checks. If you use ``list_people``, follow up by asking the agent to check their subscription status using ``list_subscriptions`` for a complete picture.

Trying to automate email campaigns

✗ AVOID

Expecting the MCP to send out bulk marketing emails or segment users based on activity. This tool manages data, not external communication workflows.

✓ INSTEAD

Use the MCP tools to **gather** the necessary list of people (via ``list_people``) or account IDs that you then feed into a separate email marketing platform.

Relying on it for internal wiki content

✗ AVOID

Asking the agent to pull general company policies or guides. The MCP connects only to Outseta's live operational data, not your documentation repository.

✓ INSTEAD

Only ask questions that require accessing specific system records: check user profiles with ``get_user_profile`` or retrieve account metadata using ``list_accounts``.

The Right Fit

Use this MCP if your primary pain point is context switching. If you have to jump between a billing dashboard, the CRM contact list, and the help desk ticket system just to answer one customer question, this connector solves that. It allows your agent to synthesize information from all those separate sources into a single conversational response.

Don't use it if you need complex, custom external integrations. If your workflow requires connecting Outseta data to an entirely different service—like syncing invoices directly to QuickBooks or triggering Slack notifications upon ticket creation—you'll need a general automation platform instead of this specific MCP. This is about *reading and writing* within the Outseta ecosystem itself.

The Pain of Context Switching in SaaS Operations

Today, answering a single customer query requires you to open at least three different tabs: one for their contact profile, another for their current subscription plan and invoice history, and a third for the support ticket thread. You spend minutes copying IDs from one screen into another just to build a complete picture.

With this MCP, your agent acts as the single operational brain. You simply ask, 'Why did Sarah's billing fail?' and it instantly combines details from her profile, her subscription status (`list_subscriptions`), and the billing records you need to review.

Outseta MCP: Getting All Your Data in One Place

You eliminate having to manually list accounts using `list_accounts`, then copy those IDs into a separate billing tool, and finally reference the resulting data back in a CRM. The entire sequence is handled by one chat command.

Your AI client doesn't just pull single pieces of data; it synthesizes them all. You get actionable insights instantly, turning tedious multi-step processes into simple dialogue.

Outseta MCP with 12 Tools

Use these twelve tools to manage every aspect of your SaaS business, from creating new contacts to retrieving complex financial reports.

#	TOOL	DESCRIPTION
01	<code>create_person</code>	Adds a new contact profile to your CRM using just an email and optional name.
02	<code>create_ticket</code>	Generates a brand-new support ticket record for customer service follow up.
03	<code>get_account</code>	Retrieves specific details about a company account using its identifier.
04	<code>get_person</code>	Gets detailed information on a single person or contact in your CRM.
05	<code>get_user_profile</code>	Checks and reports the current user's profile metadata within Outseta.
06	<code>list_accounts</code>	Pulls a list of all company accounts currently managed by Outseta.
07	<code>list_activities</code>	Shows a chronological feed of recent actions and events across the platform.
08	<code>list_invoices</code>	Retrieves a list of all billing invoices for financial review.
09	<code>list_people</code>	Generates a complete list of all contacts and leads in your CRM.
10	<code>list_plans</code>	Displays the names and details of every available subscription plan.
11	<code>list_subscriptions</code>	Lists all current billing subscriptions to track revenue status.
12	<code>list_tickets</code>	Pulls a list summarizing the status and details of open support tickets.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all active people in my Outseta CRM.



I've retrieved your contacts. You have 50 active people in your CRM. Notable recent profiles include 'John Miller' and 'Sarah Chen'. Which one would you like to see activity for?

U Show me all subscribers whose billing failed this month and their plan details.



12 subscribers have failed billing this month. 7 are on the Pro plan (\$49/mo), 3 on Enterprise (\$199/mo), and 2 on Starter (\$19/mo). Total at-risk MRR is \$1,071. The most common failure reason is expired credit cards (8 cases). 4 subscribers are past their 3rd retry attempt and may need manual outreach.

U Create a new trial account for contact sarah@meridian.io on the Pro plan.



Trial account created successfully for sarah@meridian.io. Plan: Pro (14-day free trial). Account ID: acc_8421. A welcome email with login credentials has been sent. The trial will expire on May 27th, after which the account will convert to a paid subscription at \$49/month unless cancelled.

Frequently Asked Questions

01 How do I use Outseta MCP to check billing information?

You can list all active subscriptions using ``list_subscriptions`` or view historical charges with ``list_invoices``. Just tell your agent what you're looking for, and it pulls the data directly.

02 Can Outseta MCP help me find a customer's contact details?

Yes. You can list all people using ``list_people`` or get specific details on one person with ``get_person``. It's perfect for cross-referencing who owns which account.

03 What if I need to create a new support ticket?

Just ask the agent to generate a ticket using ``create_ticket``. You don't have to navigate the help desk interface; you just describe the problem, and it handles the record creation.

04 Does Outseta MCP cover billing plans?







It does. You can see all available plan structures by running ``list_plans`` or monitor currently active ones with ``list_subscriptions``.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
 Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
 Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
 VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add <code>"outseta": { "url": "..." }</code>
 Windsurf	MCP Settings → <code>mcp_settings.json</code> → Add endpoint URL
 ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
 Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

-  **Ask ChatGPT** 
-  **Ask Claude** 
-  **Ask Perplexity** 
-  **Ask Gemini** 
-  **Ask Grok** 

READY TO CONNECT

Outseta is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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