

MCP SERVER

NO CODE

CLOUD HOSTED

Wati Alternative MCP

Control your entire WhatsApp message flow.

Wati Alternative connects your AI agent directly to WhatsApp Business communication tools. Use this MCP to send pre-approved template messages, search and filter contact lists, check which chatbots are active, or instantly route an incoming chat to a specific human operator.

A+ Quality Score 100/100

whatsapp-business

customer-engagement

messaging-api

chatbot-management

automated-messaging



The connectivity layer between AI and the world's software.



Vinkius sits between AI and every application. All communication passes through Vinkius Cloud via the Model Context Protocol (MCP) — with governance, observability, and security at every layer.

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the connectivity layer where AI connects to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Wati MCP

4 tools available

Cloud-hosted on Vinkius

This MCP lets you manage all aspects of your WhatsApp Business flow using natural language conversation. Instead of logging into the Wati dashboard for every task—like checking who needs follow-up or sending a standardized welcome message—you just tell your AI agent what you need done. It handles the complex API calls behind the scenes.

For example, if you need to start a campaign, your agent can use the available tools to first retrieve and filter specific contacts, then send a structured template message to that whole group. If a conversation gets too complex for the bot, it can even route the chat to an operator for a human handover. This capability centralizes WhatsApp management right where you are working.

Because Vinkius hosts this MCP alongside thousands of others, your agent has access to a comprehensive suite of tools; managing your messaging platform becomes just another function in your overall workflow.

Core Capabilities

01 — Initiate template message sends

Your AI agent can send pre-approved WhatsApp messages that include personalized variables.

03 — Audit existing chatbot setups

The agent retrieves a current listing of all configured chatbots, helping you understand your automated flows.

02 — Manage and filter contact lists

Retrieve your full list of contacts or narrow it down to specific users or segments based on criteria you define.

04 — Assign chats to human operators

Seamlessly hand off an active conversation by assigning it to a specific internal team member or role.

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/wati-alternative-1 — connect your AI agent in three steps.

- 01** First, you subscribe to this MCP and provide your Wati API Endpoint and Access Token credentials.
- 02** Next, when you need an action—like sending a broadcast—you simply ask your AI client to perform the task using natural language. Your agent figures out which tool is needed.
- 03** Finally, the agent executes the call against your Wati account and gives you confirmation or the retrieved data directly in your chat interface.

The bottom line is that you get WhatsApp Business automation features without leaving your primary AI development environment.

Built For

This MCP serves support teams, marketing managers, and sales operations staff. It's for anyone who spends too much time switching between a CRM dashboard, a chat system, and a messaging platform just to handle customer communication.

Support Team Lead

Uses the MCP to check contact details or assign complex chats directly from their primary workflow screen without copying phone numbers or switching tabs.

Marketing Manager

Triggers template broadcasts and reviews chatbot statuses across multiple campaigns using simple natural language prompts.

Sales Operations Specialist

Automates lead follow-ups by sending structured, personalized templates to new contacts immediately after they sign up for a service.

What Changes When You Connect

- 01** Manage conversation handoffs instantly. If a bot hits a wall, use the `assign_operator` tool to route the chat immediately to an internal agent without losing context.

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- 02 Run targeted campaigns quickly. You can retrieve contacts using `get_contacts` and then trigger template broadcasts with `send_template_message` all in one go.

 - 03 Never lose track of your automation. Use `get_chatbots` to list and audit every chatbot flow you've set up, ensuring everything is running as expected.

 - 04 Save time on follow-ups. Sales teams can use the MCP to automate lead nurturing by sending structured templates, eliminating manual copy/pasting into WhatsApp.

 - 05 Keep communication centralized. Your agent handles all these tasks—from listing chatbots to assigning operators—without you leaving your primary AI client.
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Real-World Applications

A lead needs immediate support after hours.

The sales ops person asks their agent to check the contact details of a newly acquired user. The agent uses `get_contacts`, confirming the phone number is active. Then, it sends the 'after_hours_info' template message via `send_template_message` so the lead gets immediate information and knows who to call when support opens.

Marketing needs to update a segment of users.

The marketing manager wants to check which automated flows are active before sending an announcement. The agent first runs `get_chatbots`, verifies all bots are operational, and then uses `send_template_message` to broadcast the new policy template to 500 specific contacts.

The chatbot failed on a technical question.

A customer chat reaches an unhandled error state. The support team member asks their agent to `assign_operator`, routing the conversation to 'tier2@company.com'. This ensures instant human intervention and maintains continuity for the user.

The support team needs a full overview of current automation.

A manager asks their agent what chatbots exist. The agent runs `get_chatbots`, providing a list and status report. This gives the manager a quick audit without logging into the Wati backend.

Patterns to Avoid

Manual contact lookup

✗ AVOID

A user has to open the CRM, find the phone number, switch to WhatsApp Web, and manually start a conversation. This takes multiple clicks and risks using the wrong account.

✓ INSTEAD

Use `get_contacts` through this MCP. Your agent filters for the necessary user segment or single contact ID, then uses `send_template_message` to communicate directly without manual data handling.

Guessing which bot handles a query

✗ AVOID

When an issue arises, support staff waste time trying to figure out if the 'Billing Bot' or the 'General FAQ Bot' should take over, leading to delays.

✓ INSTEAD

First, run `get_chatbots` to confirm all bot roles. When needed, use `assign_operator` to bypass the bots entirely and hand off directly to a specific human team member.

Sending generic follow-ups

✗ AVOID

A sales rep drafts a message but forgets to include personalized details or the correct campaign template name.

✓ INSTEAD

Use `send_template_message`. This ensures that every communication adheres to pre-approved, structured templates with dynamic placeholders for personalization.

The Right Fit

You need this MCP if your core business function involves high-volume, automated customer support or sales outreach via WhatsApp. Specifically, if you routinely have to send templated messages, look up contact details, audit bot performance, or hand off chats between bots and humans, this is for you. Don't use it if your primary need is general CRM data storage (you'd need a dedicated database connector) or if you only communicate via email (use an Email API MCP instead). If you only want to read contacts but never send messages, the `get_contacts` tool alone might suffice, but this MCP gives you full control over the entire communication lifecycle.

Handling WhatsApp communications is a multi-app headache.

Today, managing customer chat requires juggling at least three systems: your CRM for contact data, your chatbot dashboard to monitor flows, and the messaging app itself. You copy numbers from the CRM into a spreadsheet, then manually cross-reference that list with your bot status page before finally sending out template messages via a separate interface.

With this MCP, those manual steps disappear. Your agent handles all the coordination. You simply tell it to 'send the welcome message to all active leads.' It executes the contact lookup, checks the necessary templates, and sends the final communication—all without you lifting a finger or leaving your primary workflow.

Wati Alternative MCP Gives You Control Over Message Flow

Previously, if a conversation got complex, the human agent had to manually check internal protocols and then physically take over the chat from the bot. This created friction points, slow handoffs, and inconsistent customer experiences.

Now, you use `assign_operator`. The MCP allows your AI client to manage that transfer seamlessly. It's not just a tool; it's an instant resolution for continuity issues.

Wati Alternative MCP: 4 Tools

Use these four tools to manage every aspect of your WhatsApp communication flow using natural conversation with your AI agent.

#	TOOL	DESCRIPTION
01	<code>assign_operator</code>	Routes an ongoing chat conversation to a specific human agent for immediate takeover.
02	<code>get_chatbots</code>	Retrieves a complete list of all currently configured automated chatbots in your account.
03	<code>get_contacts</code>	Pulls a filtered or full list of contact records from Wati, allowing you to identify specific users.
04	<code>send_template_message</code>	Sends pre-approved WhatsApp template messages, which can include dynamic fields like names and order numbers.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U Show me all the chatbots currently configured in Wati.



I've retrieved your chatbots. You have 3 active bots: 'Customer Support Bot', 'Sales Lead Bot', and 'After-Hours Assistant'.

U Send the 'welcome_message' template to 85264318721.



Sending the template message... The 'welcome_message' has been successfully sent to 85264318721 via Wati.

U Assign the chat with 85264318721 to support@company.com.



Processing assignment... The conversation with 85264318721 has been assigned to the operator support@company.com.

Frequently Asked Questions

01 How do I list all my chatbots using the Wati Alternative MCP?

You use the `get_chatbots` tool. Your agent runs this command and immediately provides a structured list of every automated flow configured in your account.

02 Can I send WhatsApp messages without knowing the user's phone number?

No, you must first use the `get_contacts` tool to retrieve a filtered or full contact list. Then, you pass the required numbers to the `send_template_message` tool.

03 What is the difference between sending a message and assigning an operator?

Sending messages uses `send_template_message` for communication purposes. Assigning an operator uses `assign_operator`, which changes who is *managing* the active conversation thread.

04 Does Wati Alternative MCP support custom messaging types?

The MCP focuses on pre-approved WhatsApp templates using `send_template_message`. It requires these structured messages to maintain compliance and flow integrity.

05 How do I ensure the right person gets a chat when it's assigned?







You use `assign_operator`, providing the specific email or user ID for the operator you want to take over the conversation. This guarantees proper routing.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
 Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
 Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
 VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add <code>"wati-alternative-1": { "url": "..."} }</code>
 Windsurf	MCP Settings → <code>mcp_settings.json</code> → Add endpoint URL
 ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
 Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

-  **Ask ChatGPT** 
-  **Ask Claude** 
-  **Ask Perplexity** 
-  **Ask Gemini** 
-  **Ask Grok** 

READY TO CONNECT

Wati is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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