

MCP SERVER

NO CODE

CLOUD HOSTED

Wati MCP

Manage every conversation and contact without leaving your chat workspace.

Wati connects your WhatsApp Business API to any AI client, letting you manage high-volume customer conversations directly from chat. Use this MCP to automatically send template messages, retrieve full chat histories for support context, and handle contact updates without logging into the Wati dashboard.

A+ Quality Score 100/100

whatsapp-api

chatbot

customer-engagement

shared-inbox

template-messaging

conversational-marketing



The connectivity layer between AI and the world's software.



Vinkius sits between AI and every application. All communication passes through Vinkius Cloud via the Model Context Protocol (MCP) — with governance, observability, and security at every layer.

Your AI Connections Run Through Vinkius Cloud

The world's largest
managed MCP catalog

Vinkius is the connectivity layer where AI connects to the software your business already runs. We handle the hosting, the security, the credentials, the uptime — you get agents that actually do things.

We operate the world's largest managed MCP catalog. Major SaaS platforms, CRMs, databases, and cloud providers — running, monitored, production-ready. This MCP server is hosted and maintained by the Vinkius Cloud for AI Agents.

The agent doesn't manage credentials, doesn't manage uptime, doesn't manage security. Vinkius does.

— Architecture principle

Four Pillars of the Vinkius Runtime

01 — Security by design

Credentials stay encrypted at rest via AES-256. The AI agent never touches raw keys — they're injected into a sandboxed V8 isolate at runtime. Actions are logged, and connections have an emergency kill switch.

03 — Deterministic observability

Eight immutable metrics per endpoint: request volume, p95 latency, error rate, active connections, cost attribution. A live payload feed logs every tool call with mutation detection.

02 — Built on MCP Fusion

This MCP server was built with **MCP Fusion**, the open-source framework (Apache 2.0) that powers the entire Vinkius catalog. Schema-as-firewall strips undeclared fields, compiled PII redaction runs at zero overhead, and cryptographic lockfiles produce git-diffable audit trails.

04 — Autonomous operations

Servers are deployed, monitored, and patched autonomously. New capabilities and security patches ship weekly. Zero-downtime deployments ensure continuous availability across all managed MCP servers.

AES-256

Encryption at rest

Ed25519

PKI vault signatures

24h TTL

Ephemeral session keys

V8 Isolate

Sandboxed execution

One Token. Instant Access.

Every MCP server on Vinkius is accessed through a **Connection Token**. Tokens are generated in the cloud dashboard and produce a unique MCP endpoint URL. Paste this URL into any MCP-compatible client — no SDK required.

A single token can serve **multiple AI clients simultaneously**, or you can issue separate tokens per client for granular access control. Each token tracks its own request count, last activity timestamp, and can be individually enabled or revoked.

MCP ENDPOINT

`https://edge.vinkius.com/{token}/mcp`

Claude



Cursor



VS Code



Windsurf



Grok



Gemini

Security Is the Architecture

Security in Vinkius is not a feature — it's the foundation of the runtime. The gateway enforces multiple independent protection layers between AI agents and third-party APIs.

01 — Ed25519 PKI Vault

Every workspace has an Ed25519 Master Key. Session keys are generated ephemerally (24h TTL) and signed by the Master Key. Credentials never leave the vault boundary.

02 — V8 Isolate Sandboxing

Tool code runs inside isolated-vm V8 isolates with 64 MB memory caps and per-request timeouts. No filesystem access, no network access except through the SSRF-guarded fetch bridge.

03 — SSRF Guard

All outbound HTTP requests are DNS-resolved and validated before execution. Private IP ranges (10.x, 172.16-31.x, 192.168.x, AWS metadata 169.254.x) are blocked at the network layer.

05 — Cryptographic Audit Trail

Every request is signed into a SHA-256 hash chain with Ed25519 signatures. Events form a tamper-proof, SIEM-exportable forensic record.

04 — DLP & PII Redaction

A ResponseGuard pipeline intercepts every tool response. Configurable redaction patterns strip sensitive fields (emails, SSNs, card numbers) before data reaches the AI agent.

06 — Honeypot Trap System

Phantom credentials are injected into isolated environments. If a honeypot is used outside Vinkius infrastructure, the server is quarantined instantly.

Emergency Kill Switch

EU AI Act Art. 14(1)
Compliant

The kill switch is an **emergency halt** mechanism — not a simple toggle. When triggered, it executes three actions atomically:

01 — Server deactivated

The MCP server is immediately taken offline across the entire cluster.

02 — All tokens revoked

Every connection token is invalidated. Total lockout — reconnection blocked until new tokens are issued.

03 — WebSocket connections killed

Active connections terminated via Redis pubsub broadcast. Propagates to every runtime node in the cluster.

Full Visibility. Zero Guesswork.

The Vinkius cloud dashboard includes a full MCP Governance suite — real-time analytics and security controls for production AI operations.

Control Plane

KPI dashboard with request volume, latency, success rate, token consumption, and AI-generated operational briefings.

FinOps

Cost tracking per tool, payload compression savings, budget optimization signals, and consumption trends.

Firewall & DLP

PII redaction activity, sensitive data protection counters, and security event timeline.

Agent Activity

Which AI clients are connecting, how often, and what they're doing — real-time session tracking.

Tool Health

Slowest and most error-prone tools, with actionable root-cause insights and performance baselines.

Incident Log

Error trends, failure rates, status-code breakdowns, and forensic audit trail access.

Get started at cloud.vinkius.com — connect your AI agent in under 60 seconds.

Wati MCP

13 tools available
Cloud-hosted on Vinkius

This connector lets your agent talk directly to your WhatsApp Business account. Forget jumping between tabs or manually entering data—you can manage all customer interactions inside your preferred AI client. Need to update a subscriber's details? Just ask your agent, and it handles the contact management. Want to know why a customer called last week? Your agent pulls the complete message history instantly. You can also send pre-written, approved templates or respond with real-time session messages. When you connect this MCP via Vinkius, your AI client becomes a universal control panel for all your WhatsApp communications, giving your team a clear view of conversations and contacts right where they are working.

Core Capabilities

01 — Manage Contact Details

Add new subscribers to your directory or pull existing contact details using their numbers.

03 — Automate Messaging Workflows

Send pre-approved template messages or initiate real-time chats using dynamic parameters.

05 — Analyze Communication Assets

Review the full catalog of available message templates, tags, and broadcast lists for marketing campaigns.

02 — Retrieve Conversation Context

Fetch the complete message history for any number, giving full context on past customer interactions.

04 — Maintain Contact Records

List all current subscribers and update specific contact attributes when information changes.

One Click on Vinkius — From Prompt to Execution

Available at vinkius.com/mcp/wati-alternative — connect your AI agent in three steps.

- 01** Subscribe to this MCP and provide your Wati API Key along with the specific API Endpoint found in your Wati dashboard.
- 02** Your AI client establishes a connection, verifying access and syncing your available communication assets.
- 03** You interact naturally: ask your agent to perform an action (like retrieving history or sending a message), and it uses the connected Wati tools.

The bottom line is that you tell your AI client what you need—a contact list, a chat summary, or a template send—and it executes the task directly through WhatsApp.

Built For

This MCP is essential for support managers and marketing ops analysts who are tired of switching between their CRM, spreadsheet, and WhatsApp dashboard. If your job involves responding to high volumes of customer messages or managing lead follow-ups via chat, this is for you.

Customer Support Specialist

They use the agent to quickly pull message history when a user calls in, avoiding having to ask the customer to repeat complex details.

Marketing Operations Analyst

They rely on it to list templates and manage contact records before launching a campaign, ensuring all messaging adheres to business rules.

Sales Development Rep (SDR)

They use the MCP to send template-based follow-up messages to leads immediately after a meeting is booked, keeping momentum going.

What Changes When You Connect

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- 01 Instantly get full context. Instead of asking the customer to repeat their issue, ask your agent to retrieve the message history for a number. This saves minutes per call and keeps support running smoothly.

 - 02 Automate outreach with confidence. Use the template messaging tools to send structured notifications (like order updates) only after verifying that the templates exist via `list_templates`, ensuring you never use outdated text.

 - 03 Keep your records clean. You can manage contact attributes—for example, using `update_contact`—to ensure lead status or department details are current without needing a separate CRM login.

 - 04 Coordinate complex sending. Need to send an image *and* follow up with text? Use the combination of `list_contacts` and `send_media_message` to handle multi-asset communication in one flow.

 - 05 Stay compliant and organized. Before running any campaign, review your existing tags using `list_tags` to make sure you're grouping customers correctly for targeted messaging.
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Real-World Applications

The Support Team Needs Context

A customer calls in frustrated because they were double-billed. Instead of asking them, 'What was the issue?', the agent simply asks their AI client to fetch the chat history for that number. The AI reads the last three messages and immediately knows exactly what the conversation was about.

The Sales Team Needs to Nurture Leads

A lead attends a webinar, but hasn't responded in 48 hours. The SDR doesn't guess; they ask their agent to `send_template_message` using the 'webinar follow-up' template, ensuring the message is professional and actionable.

The Ops Manager Needs to Clean Up Data

A marketing team just ran a campaign. The manager realizes some contacts are missing their company size tag. They use `list_contacts` and then ask the agent to `update_contact` for all relevant numbers, keeping the directory accurate.

The Marketing Team Needs to Launch an Update

A product feature launches, requiring a notification to 50 clients. Instead of manually drafting emails, the marketer uses `list_templates` to confirm the 'new feature' template is active and then triggers `send_template_message` for all recipients.

Patterns to Avoid

Treating chat like email

X AVOID

Trying to use this MCP to dump a massive, unformatted data sheet or run complex SQL queries on customer records. This is a messaging tool, not a database replacement.

✓ INSTEAD

If you need complex data manipulation (like querying multiple tables), use a dedicated database connector. If you just need a list of contacts for review, start by using `list_contacts` to pull the necessary batch.

Ignoring API limitations

X AVOID

Attempting to send messages or perform actions without first verifying connectivity or checking template availability.

✓ INSTEAD

Always run `check_wati_status` first. If you're sending a new message, use `list_templates` and `get_template` to ensure the necessary communication asset is approved before triggering a `send_template_message`.

Confusing broadcast with direct chat

X AVOID

Using a general 'send session message' when you actually need to notify many people about an event.

✓ INSTEAD

If the goal is mass communication, use `list_broadcasts` and `send_template_message`. If it's just one-on-one support, stick to sending a direct message via `send_session_message`.

The Right Fit

Use this MCP if your primary workflow involves managing conversations, contacts, or notifications directly through WhatsApp chat threads. You need an AI agent that can read the history (`list_messages`) and act on it, sending messages (`send_template_message`, `send_session_message`) without you

leaving your current workspace. Don't use this if your main goal is complex back-office data analysis or integrating with a system that doesn't communicate via chat, like payroll or ERP software; for those, look at specialized enterprise integration tools instead.

The Problem of Context Switching

Right now, when a customer calls in with an issue, you have to do a series of manual steps. You check your CRM for their details (Tab 1). Then you open the internal chat log (Tab 2) just to see what they were talking about last week. Finally, you switch over to WhatsApp (Tab 3) to write out your reply—all while juggling three different screens and copy-pasting information between them.

With this MCP, all of that complexity collapses. You talk to your agent, and it handles the data retrieval automatically. It pulls the chat history and cross-references current contact details in one go. Your conversation starts where it left off, without you ever having to click away from the core chat window.

Wati MCP: Instant Messaging Control

You don't have to manually list templates, copy parameters, and then send them. You simply instruct your agent to 'Send the order confirmation template for John Doe.' It verifies the template exists (`list_templates`) and sends the structured message immediately (`send_template_message`).

The difference is that you move from being a data coordinator—a person who clicks, copies, and pastes—to being a conversation director. You just direct the flow, and the MCP executes the entire sequence.

Wati MCP: 13 Tools for Communication Ops

These tools let you perform every necessary action on your Wati account—from listing all templates to sending specific media messages—all controlled by your AI agent.

#	TOOL	DESCRIPTION
01	<code>add_contact</code>	Adds a new contact record into your system directory.
02	<code>check_wati_status</code>	Verifies that the connection to Wati is active and working correctly.
03	<code>get_contact</code>	Retrieves specific details for a single known contact number.
04	<code>get_template</code>	Fetches the detailed content and parameters of an approved message template.
05	<code>list_templates</code>	Retrieves a comprehensive list of all available message templates you can use.
06	<code>list_broadcasts</code>	Shows existing broadcast campaigns or lists set up within Wati.
07	<code>list_contacts</code>	Generates a list of all current contacts managed by your account.
08	<code>list_messages</code>	Fetches and lists recent message activity across the connected account.
09	<code>list_tags</code>	Lists all customer tags applied to contacts, helping segment your users.
10	<code>send_media_message</code>	Sends a message containing media content like images or documents.
11	<code>send_session_message</code>	Sends an immediate, free-form chat message to a customer in real time.
12	<code>send_template_message</code>	Triggers a structured communication using a pre-approved template and required variables.
13	<code>update_contact</code>	Changes attributes on an existing contact record, such as adding notes or changing status.

See It in Action

Real prompts you can use once this MCP is connected to your AI agent through Vinkius Cloud.

U List all my WhatsApp templates.



I've retrieved your message templates. You have 5 approved templates including 'Welcome Message', 'Order Confirmation', and 'Shipping Update'. Which one would you like to use?

U Send the 'order_ready' template to 5511999999999.



Template message sent! I've triggered the 'order_ready' template to the recipient 5511999999999. The message ID is WATI_8823.

U Show me the chat history for the number 5511888888888.



I've fetched the history. The last 3 messages show the customer asking about pricing, followed by your response and a confirmation of payment. Would you like to see the full transcript?

Frequently Asked Questions

01 How does Wati MCP help with customer support history?

Your agent uses the list_messages tool to fetch the complete conversation transcript instantly. This means your team has full context on past interactions without having to manually dig through old emails or logs.

02 Can I use Wati MCP to send messages outside of chat?

The primary function is messaging within WhatsApp. However, the MCP allows for structured communication using send_template_message, which handles notifications and updates professionally through approved channels.

03 What if I need to update a customer's details? Can Wati MCP do that?

Yes. You can use the `update_contact` tool to change attributes on existing contacts. This is useful for marking leads as 'Purchased' or adding internal notes.

04 Does Wati MCP support bulk messaging?

It supports campaigns via `list_broadcasts` and `send_template_message`, which are designed to communicate structured messages to multiple contacts simultaneously using approved templates.

05 How do I make sure my template is ready before sending it with Wati MCP?







You can run the `list_templates` tool first. This gives you a full view of every available message type, confirming which ones are ready to deploy.

Go Live in 60 Seconds

Get your connection token from cloud.vinkius.com, then paste the endpoint URL into any MCP-compatible client.

YOUR MCP ENDPOINT

```
https://edge.vinkius.com/[TOKEN]/mcp
```

CLIENT	WHERE TO CONFIGURE
 Claude AI	Profile → Customize → Connectors → "+" → Add custom connector → Paste endpoint
 Cursor	Settings → Features → MCP Servers → "+ Add New MCP Server" → Type: SSE → Paste endpoint
 VS Code	Ctrl/Cmd+Shift+P → "MCP: Add Server" → add <code>"wati-alternative": { "url": "..." }</code>
 Windsurf	MCP Settings → <code>mcp_settings.json</code> → Add endpoint URL
 ChatGPT	Settings → Tools & plugins → Add MCP server → Paste endpoint
 Gemini	Extensions → Add MCP Server → Paste endpoint URL

ASK AN AI ABOUT THIS

Let your preferred AI explain this MCP server

-  **Ask ChatGPT** 
-  **Ask Claude** 
-  **Ask Perplexity** 
-  **Ask Gemini** 
-  **Ask Grok** 

READY TO CONNECT

Wati is live on Vinkius Cloud.

Get your connection token, paste it into your AI agent, and start building. No SDK. No deployment. Just results.

[Start at cloud.vinkius.com](https://cloud.vinkius.com) →

vinkius.com · support@vinkius.com

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